

# Senior/Persons with Disabilities/Medicare Discounts

Visit any Transit Store location (page 18) to pick up a discount fare application or download and print the application online at [taptogo.net](http://taptogo.net) to apply for your discounted bus pass. A temporary TAP card will be issued to you along with a Foothill Transit discount ID Card. The permanent TAP ID cards will be mailed to the address you provide to us. Take a look below for details on the discounted pass and the requirements.

## Seniors

All customers age 62 years or older with an accompanying government-issued photo ID card qualify for the senior discounted bus pass and fare. Senior customers applying for this discount must visit a Foothill Transit Store to obtain a special photo TAP card. Photo ID TAP cards are required with the use and purchase of any Foothill Transit discounted pass or fare on board the bus.



## Persons with Disabilities/Medicare

Persons with disabilities and Medicare discount fares require a Medicare card. Photo ID TAP cards are required with the use and purchase of any Foothill Transit discounted pass. They are obtainable only at our Foothill Transit Store locations. Note: Medicare cardholders may or may not be disabled.

Applicants eligible for the disability/Medicare discounted bus pass and fare must provide one of the following criteria listed below, combined with an official photo ID card.

- Medicare Identification Card (Medi-Cal Card is not accepted).
- A valid disabled California DMV Placard receipt (must have current "valid through" date to be accepted) or a Disabled Veterans ID (service connected).
- Receive Supplemental Security Income (SSI) or Social Security Disability Insurance (SSDI) benefits (with copy of award letter, benefit check, and benefit adjustment letter).

Note: Foothill Transit Stores no longer process applications for special education programs or medical conditions that are certified by a professional. Forms can be found at [foothilltransit.org/discounts](http://foothilltransit.org/discounts). If you fall in these categories, you must submit an application to the Metro Reduced Fare Office for approval:

Metro Reduced Fare Office, One Gateway Plaza, Mail Stop: 99-PL-4, Los Angeles, CA 90012  
Contact (213) 680-0054 for more information. Monday through Friday 8 a.m. to 4 p.m.

In compliance with the **Americans with Disabilities Act**, Foothill Transit makes accommodations for persons with disabilities who wish to use any of our services. These include but are not limited to wheelchair accessible ramps or lifts on all buses, low-floor, kneeling buses, audio and visual on-board bus stop announcements and safety messages, elevators and escalators at Transit Store locations, TDD/TTY access via the California Relay Service via 711 and braille-enhanced bus stop booklets to assist with correct boarding. If you have an ADA complaint, you may e-mail us at [ada@foothilltransit.org](mailto:ada@foothilltransit.org), visit [foothilltransit.org/ada](http://foothilltransit.org/ada) to download a complaint form, or visit any of our Transit Store locations to fill out an ADA complaint form.

If you require special accommodations while riding Foothill Transit, please complete a **Reasonable Accommodation Request Form**. You may pick up a form at our Foothill Transit Stores or download the form by visiting [foothilltransit.org/reasonablemods](http://foothilltransit.org/reasonablemods). Submit the completed form to the Reasonable Modification Coordinator via email at [reasonablemods@foothilltransit.org](mailto:reasonablemods@foothilltransit.org), via fax at 626-931-7392, or via mail at 100 S. Vincent Ave, Suite 200, West Covina, CA 91790.