



Foothill Transit

Executive Board Meeting AGENDA

SPECIAL EXECUTIVE BOARD MEETING - STUDY SESSION

8:00 AM, OCTOBER 30, 2018

Foothill Transit Administrative Office

2nd Floor Conference Room

100 South Vincent Avenue

West Covina, CA 91790

1. CALL TO ORDER
2. PLEDGE OF ALLEGIANCE
3. ROLL CALL: MEMBERS BARAKAT, CALAYCAY, HERRERA, PEDROZA, WARSHAW
4. APPROVAL OF AGENDA
5. PUBLIC COMMENT
 - 5.1. Executive Director Response to Public Comment
6. FREE TRANSIT SERVICE ON ELECTION DAY

Recommended Action: Consider authorizing the Executive Director to suspend fares on November 6, 2018 in tandem with Los Angeles Metro to encourage voter turnout.

7. FREE RIDE COUPON PROGRAM

Recommended Action: Adopt the direction of the Free Ride Coupon Program Ad-Hoc Committee and terminate the Free Ride Coupon Program at the end of the current fiscal year on June 30, 2019.

Public Comment: Members of the public shall have the right to address the Board on any item of interest which is within the jurisdiction of the Board before or during the Board's consideration of the item. Presentation shall not exceed three minutes in length. Action may be taken on any item identified on the agenda. Persons wishing to comment should submit a "Request to Speak" form to the Secretary. Note: ACTION MAY BE TAKEN ON ANY ITEM IDENTIFIED ON THE AGENDA.

The public may view and obtain all written information supporting this agenda provided to the board both initially and supplementary prior to the meeting by calling (626) 931-7300 extension 7204 or at the agency's offices located at 100 S. Vincent Ave., Suite 200, West Covina, CA 91790. Documents, including PowerPoint handouts, distributed to Board Members by staff or Board Members at the meeting will simultaneously be made available to the public upon request.



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- 8. EXECUTIVE DIRECTOR COMMENT
- 9. BOARD MEMBER COMMENT
- 10. CLOSED SESSION: CONFERENCE WITH REAL PROPERTY NEGOTIATORS
(Government Code § 54956.8)

Property Address/Location: 1118 N. Citrus Avenue, Covina, CA
 Agency Negotiator(s): Doran J. Barnes, Sharlane Bailey, Jane Starke, Darold D. Pieper, Kevin Parks McDonald, Barry Foster
 Negotiating Parties: Robert Larsen
 Under Negotiation: Price and Terms

- 11. CLOSED SESSION REPORT

In accordance with the Americans with Disabilities Act of 1990, if you require a disability-related modification or accommodation to attend or participate in this meeting, including auxiliary aids or services, please contact the Executive Director's office at (626) 931-7300 extension 7204, at least 48 hours prior to the meeting.

If you require translation services, please contact the Executive Director's office at (626) 931-7300 extension 7204, at least 48 hours prior to the meeting.

Si necesita servicios de traducción, por favor póngase en contacto con la oficina del Director Ejecutivo en el (626) 931-7300, extensión 7204, al menos 48 horas antes de la reunión.

如果需要翻译服务, 请至少于会议前48小时致电高级主任办公室: (626) 931-7300 分机 7204。

Nếu Quý vị có yêu cầu dịch vụ dịch thuật, xin vui lòng liên hệ với văn phòng Giám đốc Điều hành tại (626) 931-7300 số lẻ 7204, ít nhất 48 giờ trước khi cuộc họp.

Kung nangangailangan ka ng mga serbisyo sa pagsasalín, pakisuyong makipag-ugnayan sa opisina ng Executive Director sa (626) 931-7300 extension 7204, ng hindi bababa sa 48 oras bago ang pulong.

번역 서비스가 필요하시면 미팅 최소 48시간 이전에 임원 사무실로 (626-931-7300, 내선 번호 7204) 전화주시기 바랍니다.

翻訳サービスが必要な方は、会議の48時間前までに(626) 931-7300 内線 7204のエグゼクティブディレクター事務所にご連絡ください。

إن كنت بحاجة إلى خدمات ترجمة، برجاء الاتصال بالمدير التنفيذي للمكتب على رقم (626) 931-7300 (الرقم الداخلي 7204) قبل الاجتماع بـ 48 ساعة على الأقل.

Եթե Ձեզ թարգմանչական ծառայությունների են հարկավոր, հանդիպումից առնվազն 48 ժամ առաջ խնդրում ենք զանգահարել Գործադիր տնօրենի գրասենյակ (626) 931-7300 լրացուցիչ 7204 հեռախոսահամարով:

ប្រសិនបើលោកអ្នកស្នើសុំសេវាកម្មបកប្រែភាសា សូមទាក់ទងមកកាមេរាល់យន្តការប្រតិបត្តិ តាមលេខទូរស័ព្ទ៖ (626) 931-7300 លេខបញ្ជូនបន្ត 7204 ដែលមានរយៈពេលយ៉ាងតិច 48 ម៉ោង មុនពេលកិច្ចប្រជុំ។

در صورت نیاز به خدمات ترجمه، لطفاً حداقل 48 ساعت قبل از جلسه ملاقات با مدیر اجرایی دفتر به شماره (626) 931-7300 داخلی 7204 تماس حاصل فرمایید.

หากคุณต้องการบริการการแปลภาษากรุณาติดต่อสำนักงานผู้อำนวยการที่ (626) 931-7300 ต่อ 7204, อย่างน้อย 48 ชั่วโมงก่อนที่จะมีการประชุม



Foothill Transit

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AGENDA**

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12. ADJOURNMENT

**The next Regular Meeting of the Executive
Board is scheduled for
Friday, November 2, 2018 at 8:00 a.m.**



October 30, 2017

To: Executive Board

Subject: **Free Transit Service on Election Day**

Recommendation

Consider authorizing the Executive Director to suspend fares on November 6, 2018 in tandem with Los Angeles Metro to encourage voter turnout.

Background

On October 25, 2018, Los Angeles Metro will present a motion at their Executive Management Committee to provide Free Transit Service on Election Day, November 6th, to encourage voter turnout.

Los Angeles Metro is inviting TAP partner agencies to join them to make this a regional effort in reducing barriers to voting for individuals who rely on transit.

The motion from the attached Metro board agenda (**Attachment A**) is as follows:

- A. provide transit services free of fare on the November 6, 2018 election day;
- B. partner with Access Services to examine providing enhanced and/or reduced-fare services on the November 6, 2018 election day; and
- C. in consultation with the Los Angeles County Registrar-Recorder/County Clerk, report back to the Board by the February 2019 cycle on whether or not to make free transit permanent on federal and statewide election days.

Budget Impact

There is a potential revenue loss of \$46,000 in cash and stored value in one day of revenue service, which excludes Class Pass rides, 31-day passes, Access, and EZ transit pass riders.

Sincerely,

A handwritten signature in blue ink, appearing to read 'F. Friesema'.

Felicia Friesema
Director of Marketing and Communications

A handwritten signature in blue ink, appearing to read 'D. Barnes'.

Doran J. Barnes
Executive Director



Metro

Board Report

Attachment A

Los Angeles County
Metropolitan Transportation
Authority
One Gateway Plaza
3rd Floor Board Room
Los Angeles, CA

File #: 2018-0687, File Type: Motion / Motion Response

Agenda Number: 40.

EXECUTIVE MANAGEMENT COMMITTEE
OCTOBER 18, 2018

Motion by:

GARCETTI, KUEHL, RIDLEY-THOMAS, AND GARCIA

Item 40: Free Transit Service on Election Day

MTA should help reduce the barriers to voting for the individuals that rely on MTA for mobility. In the June 2018 primary election, Los Angeles County saw a voter turnout of just 28%, which is the second lowest of the 47 California counties that reported. Additionally, studies have shown that minority, low-income, persons with disabilities, and youth voters in particular have consistently lower turnout than average. These populations are also the ones most reliant on MTA for mobility.

Voters cannot reach polls without adequate means of transportation. The Massachusetts Institute of Technology's 2016 Survey of the Performance of American Elections (SPAEE) found that approximately 30% of nonvoters across the country claimed that the lack of transportation to the polls was a factor for not voting. In California, that number rose to 51%.

Additionally, SPAEE and similar studies showed that lack of access to transportation to get to polls disproportionately affects minority, low-income, persons with disabilities, and youth voters. For example, over 50% of non-voters said that a disability or illness was a factor in deciding not to vote and turnout for persons with disabilities has been declining.

To encourage voter turnout, transit operators across the country provide free public transportation on Election Day. Larger cities include Houston, Dallas, San Antonio, Tampa, Kansas City, and Durham. In Minnesota, public transportation agencies are required by law to provide free rides on Election Day. The number of transit operators taking this approach continues to grow, and MTA should ensure that it does not fall behind.

SUBJECT: MOTION BY GARCETTI, KUEHL, RIDLEY-THOMAS, AND GARCIA

FREE TRANSIT SERVICE ON ELECTION DAY

WE, THEREFORE, MOVE that the Board direct the CEO to:

File #: 2018-0687, **File Type:** Motion / Motion Response

Agenda Number: 40.

- A. provide transit services free of fare on the November 6, 2018 election day;
- B. partner with Access Services to examine providing enhanced and/or reduced-fare services on the November 6, 2018 election day; and
- C. in consultation with the Los Angeles County Registrar-Recorder/County Clerk, report back to the Board by the February 2019 cycle on whether or not to make free transit permanent on federal and statewide election days.



October 30, 2018

To: Executive Board

Subject: **Free Ride Coupon Program**

Recommendation

Adopt the direction of the Free Ride Coupon Program Ad-Hoc Committee and terminate the Free Ride Coupon Program at the end of the current fiscal year on June 30, 2019.

Background

Foothill Transit's Free Ride Coupon Program has a nearly 20-year history at the agency and has evolved from an employer-focused ridership incentive program into the region-wide social services benefit that it is today.

Requests by local agencies and police departments noticeably increased in 2018, prompting a detailed staff review of the program, its history, its purpose, costs, and regional impact.

The Executive Board was presented with the details of the program and its more recent changes at its August 2018 meeting. After a review of the program's history going back to 1997, its transition from mag-stripe fare media to serial numbered coupon, eligibility requirements, usage statistics and approximate costs, comparison with other regional provider programs, community benefits, and changes in the region, staff was directed to work with a board appointed Ad-Hoc Committee to review the Free Ride Coupon Program in depth, weigh the options available, and make a recommendation to the Executive Board regarding the future of the program. (**Attachment A and B**)

Analysis

Several possible courses of action were considered by the committee if the Free Ride Coupon Program were to be continued.

- Adopt no changes to the program – This approach kept the potential community benefits intact and allowed room for continued expansion, avoiding potential discrimination and maximizing the program's initial intent – to assist with broadening access to public transportation to get community residents to local services.



The negative impacts to the agency, and potentially to the surrounding communities, were multi-faceted as costs would exponentially increase along with safety concerns as the populations increasingly served by the program could have a potentially negative impact on safety and security. Tangentially, this could make transit use less attractive to a wider public and impact ridership. Keeping the program as-is was determined to be not in the best interests of the agency or the communities it serves.

- Adopt limits to the program - This presented several obstacles. While charging a fee for coupons would address the revenue loss, it would not alleviate safety concerns. Limiting distribution and downsizing the current list of participating organizations to only one or a few types of social service agencies created a set of complicated situations where the agency would be directly and indirectly discriminating against specific populations of people under protected status in the State of California.

In addition, limiting the scope of the program and/or creating a revenue stream from it created another logistical resource barrier in that managing these changes - collecting revenue and managing a more detailed application and distribution process - would require additional staff resources that would significantly increase the overall costs to the agency.

Committee Outcomes

Neither keeping the program intact nor making changes to it were deemed viable for the agency. Free ride coupons should still exist as a customer service tool in lieu of refunds, but given current shifts in the region, the expansion of the program in a relatively short time, the risks and costs to the agency, the lack of an equivalent program at any of the other regional transit providers, and the agency's prime commitment to safety, it is recommended that the Free Ride Coupon Program, as a community service, should be terminated, coinciding with the end of the fiscal year, thus allowing for the completion of the school year.

Sincerely,

Felicia Friesema
Director of Marketing and Communications

Doran J. Barnes
Executive Director



August 24, 2018

Attachment A

To: Executive Board

Subject: **Free Ride Coupon Policy**

Recommendation

Provide direction to staff on Free Ride Coupon Program policy and scope.

Background

Foothill Transit's Free Ride Coupon Program has a nearly 20-year history at the agency and has evolved from an employer-focused ridership incentive program into the region-wide social services benefit that it is today. Requests by local agencies and police departments have noticeably increased in 2018, prompting a detailed staff review of the program, its history, its purpose, costs, and regional impact. The program's recent growth and increased visibility calls for policy-driven parameters to guide the agency as the needs of our communities shift.

Employer Ridership Incentives

Beginning in 1997, free ride coupons were originally distributed to employee transportation coordinators (ETCs) at qualifying businesses in the form of Metrocards – paper magstripe cards introduced by LA Metro in 1996 with pre-programmed cash value that was deducted from the card at each boarding. ETCs were required to track the ridesharing and transit use of employees and the Metrocard provided a simple, cashless method for measuring their outreach success. Employees were required to fill out forms tracking their frequency of transit use in exchange for the free Metrocards.

This ETC program was intended to encourage single car commuters to try transit a few times a week and eventually convert them into full time customers. Foothill Transit was able to successfully encourage ridership growth in its commuter express service into Downtown Los Angeles. We also were able to develop strong relationships with large employers who were required by law to mitigate the single-car use of their employee populations. Those relationships continue today as we leverage those contacts for targeted advertising and outreach.



School Service

In early 2000, at the request of local middle and high school teachers and counselors, the program was expanded to include schools with Foothill Transit service nearby, specifically to provide free transportation options to financially eligible students. Financial eligibility was determined by school counselors and requests were processed by Foothill Transit on an as needed basis. Like the ETC program, the student outreach program used Metrocards for free fare distribution.

The school program was initially intended to assist individual students with their mobility needs to and from school. It eventually expanded to include teacher-led field trips and student workability programs to help teach life skills and improve mobility options for students with disabilities, both of which help introduce young people to public transportation.

Expansion into Social Services

At the request of participating school counselors to facilitate distribution and improve reach, the program was expanded to include local family service organizations in 2002. Organizations wishing to participate in the program submitted their requests on organization letterhead to Foothill Transit. Approval was contingent upon verifying that the request came from a legitimate and established social service organization, that the primary population they served was within Foothill Transit's service area, and that distribution of Metrocards was monitored and secure.

The social services program was created to increase access to community centers, employment opportunities, health care, senior centers, and family services that might otherwise be out of reach.

Metrocard Transition

With the launch of the new regional TAP farecard, LA Metro planned to phase out the magstripe Metrocard in 2006, prompting the creation of the current free ride coupon so that the program could continue. In order to continue the program, another form of secure fare media needed to be created. The new free ride coupon was created to include a Foothill Transit message postcard with two tear-off ride coupons each worth one free ride on Foothill Transit service, providing the user with one round trip.



Figure 1: The original design of the Metrocard



The coupons were well received by the organizations as they allowed for more a more secure and need-based distribution - one round trip with no cash value and an expiration date vs. a Metrocard with cash value programmed onto it, no expiration, and a high failure rate due to the age of the programming equipment used to add stored value to the cards.

Coupon Eligibility

Approved organizations were granted an initial coupon allotment of 25 per month for the first year. Each year organizations are required to verify secure distribution of coupons to prevent theft and fraud and may request an additional 25 coupons per month with a final cap of 100 coupons per month after four years of verified program participation. Each organization must reverify their distribution protocols every year. Failure to do so results in removal from the program.

Foothill Transit Free Ride Coupon Guidelines

Every year each participating organization must agree via signature to the following participation guidelines:

- To notify Foothill Transit of any changes to primary contact information immediately.
- That the agency they represent is valid and legitimate and can verify their status by producing legal documents as proof if necessary.
- To agree that Foothill Transit Free Ride Coupons are solely for the purpose of helping individuals who need temporary transportation assistance and may not be sold, traded or bartered for anything of value for agency or personal gain.
- To agree to hand out coupons as delivered and to not alter them in any way, including extending the expiration date that is pre-printed or stamped by Foothill Transit.
- To agree that any remaining and expired coupons will be destroyed via paper shredder before disposing of them in any waste receptacle.
- To agree to keep the coupons in locked storage in order to discourage theft.

Failure to sign off on these terms results in the removal from the program. Foothill Transit staff also conduct random reviews of participating organizations.



Coupon Production and Fraud Prevention

Foothill Transit follows a few basic security measures when producing free ride coupons in order to deter fraud and prevent counterfeit coupon production:

- Coupons are completely redesigned every two years.
- Color gradients, which are difficult to copy, are included in the front design.
- The back of the coupons are printed with a faded logo watermark that turns black when copied.
- Each coupon has an individual serial number to track coupons back to their distributing organization and to make duplication difficult.
- Each coupon is distributed with a one-month expiration date.



Figure 2: The current design of the Free Ride Coupon. Serial numbers are printed on the right of each tear-off coupon, expiration dates are stamped or printed on the bottom.

Current Use and Statistics

As of 2018, Foothill Transit is distributing 4,800 coupons per month to 90 organizations throughout Foothill Transit’s service area. Some of the types of organizations that participate can be categorized as follows:

- Homeless services organizations
- Schools and school districts



- Hospitals and health services organizations
- Religious organizations
- Family and foster care service organizations

Attachment A is a listing of all the participants in the program.

Of the 4,800 coupons distributed each month, approximately 20 percent expire unused in our system. This number varies from month to month, with higher use rates in mid-summer and mid-winter.

Budget Impact

The costs associated with the Free Ride Coupon Program can be broken down into two primary categories – potential farebox revenue loss and coupon production and distribution.

Each coupon represents two rides for one round trip on Foothill Transit service. At an average fare of \$0.71 with 20 percent of distributed coupons going unused (3,840 coupons used), and assuming that all coupon-users would pay the full fare in the absence of the coupon, total revenue loss could be approximately \$5,452.80 each month.

Print production of full color, double-sided, serial-numbered, and perforated coupons costs \$397.64 per month. Distribution and postage add \$270.01.

Regional Transit Agencies

No other regional transportation agency provides free ride coupons to local organizations or schools.

LA Metro provides discount passes to income eligible individuals who apply (LIFE program <https://www.metro.net/projects/life/>). They also offer another program - Immediate Needs Transportation Program (INTP) which provides subsidized taxi service and/or transit subsidy for Los Angeles County residents with limited resources who have a transportation need and no other resources to meet that need (https://www.metro.net/projects/immediate_needs_transport_pgm/).

LA Metro is currently investigating the termination of the LIFE program in favor of expanding the scope of the INTP.



OCTA allows social service organizations to purchase passes at a discount for their clients.

Long Beach Transit is currently in the process of evaluating the free fare they provide for wheelchair users and legally blind customers (started in 1994).



Figure 3: LA Metro promotes the LIFE program on their and Foothill Transit's service via interior bus cards.

Community Benefit

Ultimately, the reason Foothill Transit provides this program is because there is a demonstrated need. Foothill Transit was created to be responsive and responsible, and to provide assistance to our community partners to address the mobility needs of the region. The program's expansion over the past 20 years is directly correlated to regional population growth and economic health, as well as increased awareness of the services Foothill Transit provides through our robust community engagement program.

Any adjustments, limitations, or the possible termination of the program could have a significant impact on Foothill Transit's community partnerships. The uniqueness of the program is a direct result of the mission of Foothill Transit, which is one of the reasons why this agency has a high positive perception in the region.

Regional Changes

Participation growth has been tempered with firm guidelines and limited coupon distribution; however, a cap on how many organizations can participate has never been implemented. In the past year, Foothill Transit has



been receiving a large number of participation requests from new organizations, particularly to serve the homeless population in the area. In addition, Foothill Transit received its first request for participation from a police department specifically to transport homeless residents.

This increase in participation requests and the targeted population for those requests prompted this policy review to determine if changes to the program needed to be considered including expanded program participation limits or possible program termination.

Policy Options

In light of the history of the program and the increased number of requests to participate, policy guidance is required. Options the board might consider include discontinuing the program, limiting the program only to current participants, or allowing the program to continue adding new organizations that request to participate under the current guidelines. In addition, changes could be made to the criteria for participation as directed by the executive board. Staff is seeking guidance as to how to proceed.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Felicia Friesema'.

Felicia Friesema
Director of Marketing and Communications

A handwritten signature in blue ink, appearing to read 'Doran J. Barnes'.

Doran J. Barnes
Executive Director

Attachment B

		City	Cluster	Monthly
Claremont				
Foothill Aids Project	233 W Harrison Ave.	Claremont	1	50
La Verne				
Pomona				
Emerson Village	755 N. Palomares St.	Pomona	1	25
Family Service of Pomona	436 W. 4th St. #215	Pomona	1	25
Family Support & Resource Center	605 N. Park Ave.	Pomona	1	25
Pomona Valley Reentry Coalition	810 S. White Ave.	Pomona	1	25
Prototypes Mental Health	831 E. Arrow Hwy.	Pomona	1	25
Purpose Church	586 N. Main St.	Pomona	1	25
Rosemary Children Services Wraparound	801 Corporate Center Dr	Pomona	1	25
St. Pauls Episcopal Church	242 E. Alvarado St.	Pomona	1	25
Volunteers of America - Pomona Winter Shelter	2040 N. Garey Ave.	Pomona	1	25
EVCHC - Pomona	1555 S. Garey Ave.	Pomona	1	50
EDD - Veteran Employment Support	264 E. Monterey Ave.	Pomona	1	50
New Start Outreach	252 E. 4th St. #5	Pomona	1	50
Pomona Community Health Center	1450 E. Holt Ave.	Pomona	1	50
Pomona Valley Hospital	1798 N. Garey Ave.	Pomona	1	50
Prototypes - Black infant Program	831 E. Arrow Hwy.	Pomona	1	50
Prototypes - Residential	845 E. Arrow Hwy.	Pomona	1	50
Salvation Army	490 E. La Verne Ave.	Pomona	1	50
San Antonio ROP	1515 W. Mission Blvd.	Pomona	1	50
Village Academy High School	1444 E. Holt Ave.	Pomona	1	50
Angels Who Care Inc.	675 S. White Ave.	Pomona	1	75
Volunteers of America	2040 N. Garey Ave.	Pomona	1	75
Inland Valley Hope Partners	1753 N. Park Ave.	Pomona	1	100
Kennedy Austin Foundation	2501 N. Garey Ave.	Pomona	1	100
The School of Arts and Enterprise	295 N. Garey Ave.	Pomona	1	100
Options for Youth	695 E. Foothill Blvd.	Pomona	1	150
Pomona Transit Store			1	100
Pomona Bus Yard			1	100
San Dimas				
Walnut				
Walnut Valley USD	20222 E. Vejar Rd.	Walnut	1	50
Mt. Sac Adult Basic Education	1100 N. Grand Ave.	Walnut	1	100
Mt. SAC - SACBook Rack	1100 N. Grand Ave.	Walnut	1	25
Mt. Sac EOPS/CARE	1100 N. Grand Ave.	Walnut	1	25
Mt. SAC ESL Dept.	11000 N. Grand Ave	Walnut	1	25
Azusa				
AUSD - Family Resource Center	546 S. Citrus Ave	Azusa	2	50
Our Neighborhood Homework House	P.O. Box 993	Azusa	2	25
Peregrinos Homeless Shelter	447 N. Soldano Ave.	Azusa	2	50
Baldwin Park				
Kaiser	1011 Baldwin Park Blvd.	Baldwin Park	2	50
Christ Extended Hand	13212 Francisquito Ave.	Baldwin Park	2	75

		City	Cluster	Monthly
Covina				
EVCHC - Covina	276 West College St.	Covina	2	25
YWCA- Choose Health LA	943 N. Grand Ave.	Covina	2	25
Aurora Behavioral Health Center	1161 E. Covina Blvd	Covina	2	50
Options Early Headstart	885 S. Village Oaks Drive	Covina	2	25
San Gabriel Childrens Center	4740 N. Grand Ave.	Covina	2	50
Love Inc.	18821 E. Arrow Hwy.	Covina	2	100
YWCA - Wings	943 N. Grand Ave.	Covina	2	100
Glendora				
Azusa Adult School	1134 S. Barranca Ave.	Glendora	2	25
Nurses for Christ	P.O. Box 1028	Glendora	2	25
Shepard's Pantry	657 E. Arrow Hwy., Unit J	Glendora	2	25
Glendora Welfare Association	P.O. Box 1143	Glendora	2	50
Cal-SAFE / Teen Mom Program	1134 S. Barranca Ave.	Glendora	2	75
Sierra High School 9th Grade Academy	1134 S. Barranca Ave.	Glendora	2	100
Irwindale				
Options for Youth - Irwindale Location	16023 E. Arrow Hwy	Irwindale	2	50
West Covina				
EVCHC - WC Medical Homeless Case Manager	420 S. Glendora Ave.	West Covina	2	25
Maverick House	216 S. Citrus Ave.	West Covina	2	25
Coronado High School	1500 E. Francisquito Rd.	West Covina	2	50
EVCHC - West Covina	420 S. Glendora Ave.	West Covina	2	50
EDD - Veterans Representative	933 S. Glendora Ave.	West Covina	2	50
Pacific Clinics	1517 W. Garey Ave.	North West Covina	2	50
Volunteers of America (HVRP)	1760 W. Cameron St.	West Covina	2	50
Welcome Baby Program	1115 S. Sunset Ave.	West Covina	2	75
Faith Community Church	1211 E. Badillo St.	West Covina	2	100
Westview Services	1515 W. Cameron Ave.	West Covina	2	100
West Covina Transit Store			2	100
Arcadia				
Arcadia Bus Yard			3	100
Bradbury				
				-
Duarte				
				-
Monrovia				
Monrovia USD	325 E. Huntington Dr.	Monrovia	3	50
Foothill Unity Center	415 W. Chestnut Ave.	Monrovia	3	75
LAC - Department of Mental Health	2620 California Ave.	Monrovia	3	100
Pasadena				
EDD - Foothill Employment & Training	1207 E. Green St.	Pasadena	3	50
Friends Outside LAC	261 E. Colorado Blvd. Suite 217	Pasadena	3	50
Social Model Recovery Systems, Inc.	1245 E. Walnut St. Suite 117	Pasadena	3	50
Temple City				
				-
Diamond Bar				
				-

		City	Cluster	Monthly
El Monte				
Asher Family Center	11204 Asher St.	El Monte	4	25
City of El Monte	11333 Valley Blvd.	El Monte	4	25
El Monte Family Center	11429 Valley Blvd.	El Monte	4	25
Mid Valley Outpatient	3131 Santa Anita Ave. Suite 112B	El Monte	4	25
Mountain View School District - Sept-June	3320 Gilman Rd.	El Monte	4	25
Volunteers of America - El Monte Outreach	4501 Santa Anita Ave.	El Monte	4	25
EDD - State of California	11635 Valley Blvd. Suite G	El Monte	4	50
Pathways Domestic Violence Program	11046 Valley Mall	El Monte	4	50
Volunteers of America	4501 Santa Anita Ave.	El Monte	4	100
El Monte Transit Store			4	100
Industry				
ESGV Coalition for the Homeless	P.O. Box 93256	City of Industry	4	25
ESGV Coalition for the Homeless (Winter)	P.O. Box 93256	City of Industry	4	25
Hacienda La Puente USD	15959 E. Gale Ave.	Industry	4	50
Puente Hills Transit Store			4	100
La Puente				
Bassett USD	904 N. Willow Ave.	La Puente	4	25
Cal-SAFE / Accept Program	341 S. LA Ceda Rd	La Puente	4	50
Hacienda La Puente USD (Headstart)	455 N. Glendora Ave.	La Puente	4	50
EVCHC - Villacorta	17840 Villacorta St.	La Puente	4	25
RUSD Family Resource Center	17800 E. Renault St.	La Puente	4	75
S. El Monte				
Los Angeles County				
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TOTAL COUPON DISTRBUTION				4,800
TOTAL NUMBER OF ORGANIZATIONS				90