



Foothill Transit

GOVERNING BOARD MEETING
West Covina, CA
Friday, January 30, 2026



Foothill Transit

Foothill Transit MISSION

To be the premier public transit provider committed to:

SAFETY

COURTESY

QUALITY

RESPONSIVENESS

EFFICIENCY

INNOVATION



Foothill Transit **VALUES**

SAFETY

We educate, encourage, and endorse a strong culture of safety at all levels of the organization, valuing the responsibility entrusted in us by the communities that we serve.

RESULTS

We value the achievement of organizational goals and initiatives as defined in our business plan and involving all levels of the organization.

INTEGRITY

We are committed to high ethical standards based on accountability, honesty, respect, transparency, and a high level of fiscal responsibility.

GRATITUDE

We are a team united in thankfulness for each other; we express gratitude for our many opportunities by investing our time and energy in our community and industry, and through the open expression of appreciation.

EMBRACIVE

We are committed to creating a culture that enthusiastically embraces and supports the active participation of all team members, valuing the unique perspectives and life experiences that everyone brings.

TEAM MEMBERS

Our team members are the key to Foothill Transit's success and we are committed to supporting them through education, development, and recognition.

COMMUNICATION

We value and are committed to open honest respectful discussion which is responsive, informative, and constructive.

SUSTAINABILITY

We embrace sustainability because it benefits all aspects of our business while helping our communities by protecting the environment through measured and responsible stewardship of resources.



Foothill Transit

Governing Board Meeting

AGENDA

GOVERNING BOARD MEETING

8:00 AM, JANUARY 30, 2026

Foothill Transit Administrative Office
2nd Floor Board Room
100 South Vincent Avenue
West Covina, CA 91790

1. CALL TO ORDER
2. PLEDGE OF ALLEGIANCE
3. ROLL CALL
4. CONFIRMATION OF AGENDA BY CHAIR AND CHIEF EXECUTIVE OFFICER
5. PUBLIC COMMENT
6. PRESENTATIONS
 - 6.1. Introduction of Foothill Transit Business Partners
 - 6.2. Contractors' Employee Recognition
 - 6.3. Foothill Transit Employee Years of Service Recognition

Public Comment: Any individual may request to address the Executive Board at this time. Public comments are allowed only during the Public Comment portion of the agenda. Speakers may speak only once for up to 2 minutes total time during which they may address both on- and off- agenda items. If there are any public hearings scheduled, individuals will be given an additional opportunity to comment under said items. Speakers are not permitted to yield their time to another speaker. Note: ACTION MAY BE TAKEN ON ANY ITEM IDENTIFIED ON THE AGENDA.

The public may view and obtain all written information supporting this agenda provided to the board both initially and supplementary prior to the meeting by calling (626) 931-7300 extension 7204, emailing board.secretary@foothilltransit.org, or at the agency's offices located at 100 S. Vincent Ave., Suite 200, West Covina, CA 91790. Documents, including PowerPoint handouts, distributed to Board Members by staff or Board Members at the meeting will simultaneously be made available to the public upon request.

In accordance with the Americans with Disabilities Act of 1990, if you require a disability-related modification or accommodation to attend or participate in this meeting, including auxiliary aids or services, please contact the Chief Executive Officer's office at (626) 931-7300 extension 7204, at least 48 hours prior to the meeting.



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CONSENT CALENDAR: Items 7 through 10 are consent items which may be received and filed and/or approved by the board in a single motion. If any member of the Executive Board wishes to discuss a consent item, please request that the item be pulled for further discussion and potential action.

7. APPROVAL OF MINUTES FOR THE GOVERNING BOARD MEETING OF OCTOBER 24, 2025
8. DECEMBER 2025 FINANCIAL STATEMENTS AND INVESTMENT SUMMARY

Recommended Action: Receive and file the Financial Statements and Investment Summary report through December 31, 2025. The attached Financial Statements and Investment Report summarize Foothill Transit's unaudited operations and financial condition as of December 31, 2025, for the fiscal year (FY) ending June 30, 2026.

9. FISCAL YEAR 2026 SECOND QUARTER KEY PERFORMANCE INDICATORS REPORT

Recommended Action: Receive and file the Fiscal Year 2026 Second Quarter Key Performance Indicators Report.

10. FISCAL YEAR 2026 SECOND QUARTER BUDGET UPDATE

Recommended Action: Receive and file the Fiscal Year 2026 Second Quarter Budget Update.

REGULAR AGENDA:

11. ROSE BOWL SERVICE UPDATE

Recommended Action: Receive and file the Rose Bowl Service Update.

12. NOTIFICATION OF CLUSTER 4 SPECIAL ELECTION

Recommended Action: Receive notification of the Cluster 4 Special Election to be held on March 27, 2026, for the Executive Board Alternate position.

13. FUEL TECHNOLOGY UPDATE

Recommended Action: Receive and File the Fuel Technology Update report.



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14. AMERICAN BUS BENCHMARKING GROUP (ABBG) OVERVIEW AND FOOTHILL TRANSIT'S INVOLVEMENT

Recommended Action: Receive and file the American Bus Benchmarking Group (ABBG) Overview and Foothill Transit's Involvement report.

15. CHIEF EXECUTIVE OFFICER COMMENT

16. GOVERNING BOARD MEMBER COMMENT

17. ADJOURNMENT

**The next meeting of the Governing Board
is scheduled for
Friday, March 27, 2026, at 8:00 a.m.**



Foothill Transit

**STATEMENT OF PROCEEDINGS FOR THE
REGULAR MEETING OF THE
FOOTHILL TRANSIT GOVERNING BOARD**

**FOOTHILL TRANSIT ADMINISTRATIVE OFFICE
2ND FLOOR BOARD ROOM
100 S. VINCENT AVENUE
WEST COVINA, CALIFORNIA 91790**

**Friday, October 24, 2025
8:00 a.m.**

DRAFT

1. CALL TO ORDER

The meeting was called to order by Chair Shevlin at 8:07 a.m.

2. PLEDGE OF ALLEGIANCE

The Pledge of Allegiance was led by Vice Chair Sternquist.

3. ROLL CALL

Roll call was taken by Christina Lopez, Board Secretary.

Present:	Member Corey Calaycay	Member Rick Crosby
	Member Victor Preciado	Member Edward Alvarez
	Member Daniel Damian	Member Walt Allen
	Member Mendell Thompson	Member H. Manuel Ortiz
	Member Eileen Wang	Member Richard Barakat
	Member Cesar Garcia	Member Becky Shevlin
	Member Victor Gordo	Member Edward Chen
	Member Steve Tye	Member Jessica Ancona
	Member Cory Moss	Member Cynthia Sternquist
	Member Sam Pedroza	

Absent:	Member Emmett Badar	Member Linda Freedman
	Member Brian Gutierrez	Member Valerie Munoz
	Member Hector Delgado	Member Dr. John Lloyd

4. CONFIRMATION OF AGENDA BY CHAIR AND CHIEF EXECUTIVE OFFICER

After discussion, by Common Consent, the Chair and Chief Executive Officer confirmed the agenda as presented.

5. PRESENTATIONS

5.1. Los Angeles County District Attorney's Office

Nathan J. Hochman, District Attorney, Los Angeles County addressed the Governing Board.

5.2. Governing Board Member Years of Service Recognition

Chair Shevlin and Doran Barnes, CEO, recognized the following Governing Board Members:

5 Years of Service

Member Rick Crosby, La Verne
Member Steve Tye, Diamond Bar
Member Jessica Ancona, El Monte
Member Sam Pedroza, Los Angeles County

10 Years of Service

Member Eddie Alvarez, Azusa
Member Cory Moss, Industry
Member Valerie Munoz, La Puente

15 Years of Service

Member Corey Calaycay, Temple City
Member Emmett Badar, San Dimas
Member Becky Shevlin, Monrovia
Member Cynthia Sternquist, Temple City

20 Years of Service

Member Hector Delgado, South El Monte

5.3. Foothill Transit Employee Years of Service Recognition

Doran Barnes, Chief Executive Officer, introduced and recognized the following Foothill Transit employees:

Ramila Chaudhari, Senior Accountant
5 Years of Service

Ashlien Savage, Human Resources Manager
10 Years of Service

5.4. Introduction of Foothill Transit Business Partners

Francis Julien, Keolis Vice President of Operations, addressed the Governing Board.

5.5. Contractors' Employee Recognition

Doug Brockwell, General Manager, Keolis, introduced and recognized the following Pomona location Keolis operator and employee of the month:

Kenneth Sims, Operator of the Month
Chelsea Lauchlan, Employee of the Month

Shawn Chavira, General Manager, Transdev, introduced and recognized the following Arcadia location Transdev operator and employee of the month:

Dan Caven, Operator of the Month
Jose Reyes, Employee of the Month

Araceli Lopez, Transit Store General Manager, Transdev, introduced and recognized the employee of the quarter:

Richard Inclan, Employee of the Quarter

After discussion, by Common Consent, and there being no objection, the Board recognized the contractors' operators and employees.

6. PUBLIC COMMENT

The following members of the public addressed the Governing Board, each speaking for two minutes:

Armando Herman
Mike Greenspan
Ulyses Gontes

CONSENT CALENDAR

The Executive Board took action on a single motion on items 7 - 9.

7. APPROVAL OF MINUTES FOR THE REGULAR GOVERNING BOARD MEETING OF AUGUST 29, 2025

Motion by Member Calaycay, second by Member Moss, to approve. Motion carried 18-0.

**8. SEPTEMBER 2025 FINANCIAL STATEMENTS AND INVESTMENT SUMMARY**

Recommendation: Receive and file the Financial Statements and Investment Summary year-to-date report through September 30, 2025. The attached Financial Statements and Investment Report summarize Foothill Transit's unaudited operations and financial condition as of September 30, 2025, for the fiscal year (FY) ending June 30, 2026.

The Governing Board received and filed the September 2025 Financial Statements and Investment Summary.

9. FISCAL YEAR 2026 FIRST QUARTER BUDGET UPDATE

Recommendation: Receive and file the Fiscal Year 2026 First Quarter Budget Update.

The Governing Board received and filed the Fiscal Year 2026 First Quarter Budget Update.

REGULAR AGENDA**10. TAP PLUS OVERVIEW**

Recommendation: Receive and file an update on the Regional TAP Plus initiative and its anticipated impacts to Foothill Transit's operations and customer experience.

John Xie, Controller, presented this item.

Mr. Xie reported on planned upgrades to the fare payment system aimed at improving rider experience. Enhancements include open payment, account-based fare management, integrated event ticketing, and equipment upgrades. He reviewed the project timeline, noting that bus mobile validators are scheduled for installation in 2025 and the remaining upgrades are expected to be completed in advance of the 2028 Los Angeles Olympics.

Staff responded comments and questions from the Governing Board. The Governing Board received and filed the TAP Plus Overview presentation.

Chair Shevlin acknowledged the presence of the newly appointed Governing Board Member from the City of Pasadena, Mayor Victor Gordo.



11. FISCAL YEAR 2026 FIRST QUARTER KEY PERFORMANCE INDICATORS REPORT

Recommendation: Receive and file the Fiscal Year 2026 First Quarter Key Performance Indicators Report.

Paulina Ruiz, System Performance and Improvement Manager, presented this item.

Ms. Ruiz report on the overall system performance for the first quarter of Fiscal Year 2026. Foothill Transit met four out of eight key performance indicator targets. The targets met included, Schedule Adherence, Miles between Technical roadcalls, Customer Complaints, and Average Cost per Vehicle Service Hour. Targets not met included, Preventable Collisions, Boardings per Vehicle Service Hour, Average Weekday Boardings, and Farebox Recovery Ratio.

The Governing Board received and filed the Fiscal year 2026 First Quarter Key Performance Indictors Report.

12. CHIEF EXECUTIVE OFFICER COMMENT

Comments by Mr. Doran J. Barnes, Chief Executive Officer, Foothill Transit.

Mr. Barnes reported the following:

- Foothill Transit will provide shuttle services for the upcoming Rose Bowl game. Buses specially wrapped with rose-themed designs have been placed into regular service and will also be used on January 1, for Rose Bowl shuttle services.
- Foothill Transit will have a hydrogen fuel cell bus on display at the 43rd Annual Village Venture Arts & Crafts Festival on October 25, 2025, in Claremont.
- Foothill Transit is the recipient of the Latinos in Transit Agency of the Year Award, West Operations. The award recognizes a public agency's commitment to advocating for workforce development.
- Women's Transportation Seminar, Los Angeles Chapter (WTS-LA) recognized Foothill Transit as "Employer of the Year." An awards dinner is scheduled for November 6, 2025.

13. BOARD MEMBER COMMENT

Comments by Members of the Foothill Transit Governing Board.

- Member Garcia wished everyone Happy Holidays.



- Chair Shevlin announced that Saturday is “Make a Difference Day” and expressed appreciation for the work being done within the cities and communities served by Foothill Transit.
- Member Allen announced he will be getting married on Saturday.

14. ADJOURNMENT

Adjournment for the October 24, 2025, Foothill Transit Governing Board Meeting.

There being no further business, the Foothill Transit Governing Board meeting adjourned at 9:10 a.m.



January 30, 2026

To: Governing Board

Subject: **December 2025 Financial Statements and Investment Summary**

Recommendation

Receive and file the Financial Statements and Investment Summary report through December 31, 2025.

The attached Financial Statements and Investment Report summarize Foothill Transit's unaudited operations and financial condition as of December 31, 2025, for the fiscal year (FY) ending June 30, 2026.

Balance Sheet Analysis (Attachment A):

Assets

The balance sheet, as of December 31, 2025, shows total assets at \$387.39 million. This total consists primarily of \$187.93 million in fixed assets, \$162.55 million in cash and investments and \$35.46 million in receivable and prepaid assets. Foothill Transit's cash position of \$162.55 million is \$10.01 million less than the previous month, and is \$47.10 million less than last year in December.

Liabilities

The accounts payable and accrued liabilities balance is \$14.03 million. Account payable and accrued liabilities include operations and maintenance expenses totaling \$11.96 million and \$1.70 million for fuel.

The deferred revenue of \$170.86 million represents funds that are reserved for planned capital expenditures, such as upcoming bus procurements, security enhancements, and construction activities at Arcadia Irwindale and Pomona operations and maintenance facilities .

Current investments are held in financial instruments pursuant to Foothill Transit's investment policy. The cash balance includes \$23.34 million in liquid accounts held with Bank of Montreal (BMO) and \$66.73 million in interest bearing money market accounts with BMO.



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December 2025 Financial Statements and Investment Summary

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The current interest rates on all accounts are included on Attachment B. The LAIF investment and the CD investments earn interest and are held for future capital and operating funding requirements.

Foothill Transit invested \$72.48 million in the Local Agency Investment Fund (LAIF), and invested funds in a certificate of deposit (CD) to minimize any potential cash flow concerns. The breakdown of the investments is listed on Attachment B.

With the higher yielding money market accounts, Foothill Transit has allocated more money from the general checking account to money markets accounts to maximize investment opportunities while conservatively planning to meet cash flow needs.

Operating and Capital Revenues and Expense Analysis (Attachment C)

Fare revenues fiscal year to date were lower by 13.32 percent. TAP stored value usage is in line with expectations throughout the fiscal year as cash paying customers shifted to TAP. Ridership and fare revenue data suggests customers are taking advantage of the regional Low-Income Fare is Easy (LIFE) program, which Foothill Transit is reimbursed at a discounted rate.

Operating costs through December 2025 were \$81.31 million, which is \$5.51 million less than the budget and \$6.96 million more than December 2024. The increase in operating cost is attributed by the annual price adjustment in contractor rates for the Arcadia-Irwindale Operations and Maintenance facility. Of the \$81.31 million expenditures, \$65.47 million reflects operating costs for the Arcadia-Irwindale and Pomona operations contractors. Other operating expenses include fuel, which was \$5.29 million through December 2025.

Capital expenditures through December were \$12.12 million compared with \$5.56 million last year at this time. The annual budget for capital expenditures includes the procurement and construction of 30 CNG buses and security enhancements at the Arcadia-Irwindale and Pomona operations and maintenance facilities, and CNG equipment replacement at the Pomona operations and maintenance facility. Capital expenditures through December also includes milestone payments for ongoing bus procurements.



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December 2025 Financial Statements and Investment Summary
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Total Disbursements (Attachment D)

Total disbursements reflect invoices paid for the month of December 2025; they do not reflect the total expense incurred for the month. If an expense has been incurred but not yet invoiced or paid, Foothill Transit accrues the expense to track the expenses properly during the month in which they actually occurred. Total disbursements for December 2025 were \$15.86 million. Capital disbursements totaled \$2.37 million and other significant disbursements include \$3.80 million to Keolis and \$6.72 million to Transdev for bus operating services.

Sincerely,

Joyce Rooney
Director of Finance

Doran J. Barnes
Chief Executive Officer

Attachments

**Foothill Transit
Balance Sheet
as of December 31, 2025**

Assets

Current Assets:

Cash and Investments	\$162,547,513
Due from government agencies	32,591,085
Other receivables	2,871,977
Other assets	1,184,436
Total Current Assets	\$199,195,011

Non current Assets:

Notes receivable	\$262,304
Property & Equipment (net of depreciation)	187,930,609
Total Non Current Assets	188,192,913

Total Assets

\$387,387,924**Liabilities and Equity**

Current Liabilities:

Accounts payable and accrued liabilities	\$14,033,992
Deferred Revenue	171,480,747
Total Liabilities	\$185,514,739

Equity

Fund Balance:

Investment in Capital Assets	\$187,930,609
Current Year Change	(29,225,727)
Reserve	43,168,303
Total Equity	\$201,873,185

Total Liabilities and Equity

\$387,387,924

**Summary of Cash and
Investment Account
For December 31, 2025**

	Interest Rate	Term	Principal/ Book & Market Value
Cash:			
Bank of Montreal-Reg. Checking	N/A	Demand Deposit	\$23,342,803
Petty Cash	N/A	N/A	600
Revolving Fund - Transit Stores	N/A	N/A	400
Bank of Montreal-Excise Tax/LCFS #1106	2.88%	Demand Deposit	14,145,979
Bank of Montreal-Money Market #1110	2.88%	Demand Deposit	26,575,369
Bank of Montreal-Money Market #1111	2.88%	Demand Deposit	26,004,899
Bank of Montreal-LCTOP #1108	2.88%	Demand Deposit	2,143
Total Cash			<u>\$90,072,193</u>
Investments:			
LAIF Investment #1141	4.34%	Demand Deposit	\$72,475,321
Subtotal Investments			<u>\$72,475,321</u>
Total Cash and Investments			<u>\$162,547,513</u>

Foothill Transit
Statement of Revenue and Expense
For Month Ended December 31, 2025

	Actual YTD December 2025	Budget YTD December 2025	Variance	Actual YTD December 2024
Fare Revenue				
Farebox	\$1,562,029	\$1,952,622	(20.00%)	\$1,958,216
Pass Sales	1,314,276	1,566,468	(16.10%)	1,373,986
TAP Cash Purse	1,295,501	1,288,186	0.57%	1,372,618
MetroLink & Access Service	167,277	206,137	(18.85%)	177,939
EZ Transit Pass	90,012	96,109	(6.34%)	103,343
Total Operating Revenue	\$4,429,096	\$5,109,522	(13.32%)	\$4,986,104
Operating Subsidies and Other				
Transportation Development Act	\$13,802,371	\$13,802,371	0.00%	\$0
State Transit Assistance (STA)	3,637,805	3,637,805	0.00%	3,617,275
Senate Bill 1 - STA	2,738,009	2,738,009	0.00%	2,743,629
Senate Bill 1 - STA BSCP	310,053	310,054	0.00%	317,418
CalTrans-LCTOP	-	-	0.00%	967,621
Prop A 40% Discretionary	9,736,743	9,736,744	0.00%	9,301,460
Prop A 40% BSCP	3,077,529	3,077,529	0.00%	3,498,876
Prop A Exchange	11,923,254	11,923,254	0.00%	-
Prop C BSIP	554,034	554,035	0.00%	537,897
Prop C Base Restructuring	1,190,008	1,190,008	0.00%	1,155,347
Prop C Transit Service Expansion	198,305	198,305	0.00%	192,530
Transit Security	524,493	524,493	0.00%	643,481
Measure R	15,724,994	20,559,141	(23.51%)	12,629,235
Measure M	13,466,039	13,466,039	0.00%	8,375,377
Formula 5307 (Capital Cost of Contracting)	-	-	0.00%	25,000,000
Miscellaneous Transit Revenues	-	-	0.00%	389,883
Total Subsidies and Other	\$76,883,637	\$81,717,783	(5.92%)	\$69,370,028
Total Revenue	\$81,312,733	\$86,827,306	(6.35%)	\$74,356,131
Other Revenues				
Gain on Sale of Fixed Assets	\$1,670	\$0	100.00%	\$92,530
Auxiliary Revenue	430,580	432,250	(0.39%)	339,692
Total Other Revenues	\$432,250	\$432,250	0.00%	\$432,250
Total Operating and Other Revenues	\$81,744,983	\$87,259,556	(6.32%)	\$74,788,381
Operating Expenses				
Customer Service & Operations	\$72,451,729	\$74,600,897	(2.88%)	\$65,842,385
Maintenance & Vehicle Technology	650,401	950,918	(31.60%)	743,182
Marketing & Communications	1,038,725	1,327,390	(21.75%)	936,888
Information Technology	1,212,346	1,477,272	(17.93%)	1,297,201
Administration	922,692	1,191,490	(22.56%)	808,420
Procurement	386,239	568,558	(32.07%)	441,327
Government Relations	369,886	460,052	(19.60%)	354,454
Finance	1,016,792	1,248,218	(18.54%)	1,014,943
Safety and Security	1,902,498	3,083,012	(38.29%)	1,394,246
Planning	353,384	611,440	(42.20%)	569,857
Facilities	1,008,041	1,308,059	(22.94%)	953,228
Total Operating Expenses	\$81,312,733	\$86,827,306	(6.35%)	\$74,356,131
Other Expenses				
Property Management	\$232,250	\$232,250	0.00%	\$232,250
Special Services	200,000	200,000	0.00%	200,000
Total Other Expenses	\$432,250	\$432,250	0.00%	\$432,250
Total Operating and Other Expenses	\$81,744,983	\$87,259,556	(6.32%)	\$74,788,381
Capital Revenues				
Capital Grants	\$12,121,245	\$67,188,156	(81.96%)	\$5,557,386
Capital Expenditures				
Capital Expenditures	\$12,121,245	\$67,188,156	(81.96%)	\$5,557,386

Bank Acc. - Detail Trial Bal.

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Period: 12/01/25..12/31/25

Foothill Transit

FOOTHILLTRANSIT\SSUWANNARAT

ATTACHMENT D

Posting Date	Document Type	Document No.	Vendor	Amount	Entry No.
12/01/25	Payment	12062CK	I/O Controls Corporation	175,392.40	943948
12/01/25	Payment	12063CK	Pulsar Advertising	1,913.16	943950
12/01/25	Payment	12064CK	Pulsar Advertising	568.00	943952
12/01/25	Payment	12065CK	Coquina Labs Inc.	45,924.90	943954
12/01/25	Payment	12066CK	ATKINSON ANDELSON LOYA RUUD AND ROMO	3,159.50	943956
12/01/25	Payment	12067CK	ODP Business Solutions, LLC	208.68	943958
12/01/25	Payment	12068CC	The Gas Co.	1,529.47	943960
12/01/25	Payment	12069CK	County of L.A. - Dept. Public Health	37.00	943962
12/01/25	Payment	12070CK	Pulsar Advertising	6,109.00	943964
12/01/25	Payment	12071CK	Pulsar Advertising	3,334.15	943966
12/01/25	Payment	12072CK	Westgate Ctr for Leadership Management Development	650.00	943968
12/01/25	Payment	W002056	Frontier ZBA	2,471.27	945984
12/02/25	Payment	E102316	Transdev Services, Inc.	7,636.21	943970
12/02/25	Payment	E102317	Transdev Services, Inc.	5,943.18	943972
12/02/25	Payment	E102318	Transdev Services, Inc.	13,143.65	943974
12/02/25	Payment	E102316V	Transdev Services, Inc.-Void	-7,636.21	944230
12/02/25	Payment	E102317V	Transdev Services, Inc.-Void	-5,943.18	944232
12/02/25	Payment	E102318V	Transdev Services, Inc.-Void	-13,143.65	944234
12/02/25	Payment	W002057	Southern California Edison Co. ZBA	86.92	945986
12/02/25	Payment	W002058	Charter Communications Inc. ZBA	213.70	945988
12/02/25	Payment	W002059	Southern California Edison Co. ZBA	381.61	945990
12/02/25	Payment	W002060	Frontier ZBA	641.95	945992
12/02/25	Payment	W002061	AT and T - 5025 ZBA	7,813.98	945994
12/04/25	Payment	12073CK	Moore & Associates, Inc.	23,200.00	944523
12/04/25	Payment	12074CK	Agustin Arguelles	440.00	944525
12/04/25	Payment	12075CC	Staples	264.44	944527
12/04/25	Payment	12076CK	Green Thumb Indoor Plant	139.00	944529
12/04/25	Payment	12077CK	Waste Management Collection & Recycling, Inc.	761.34	944531
12/04/25	Payment	12078CK	Green Thumb Indoor Plant	599.75	944533
12/04/25	Payment	12079CK	County of L.A. - Sheriff's Dept.	110,423.36	944535
12/04/25	Payment	12080CC	Flock Group Inc.	24,500.00	944537
12/04/25	Payment	12081CC	SmartRise Elevator Service Inc	383.00	944539
12/04/25	Payment	12082CK	IT Devices Online Inc.	125,477.04	944541
12/04/25	Payment	12083CK	AFLAC	2,051.60	944543
12/04/25	Payment	12084CK	Allied Administrators for Delta Dental	7,038.30	944545
12/04/25	Payment	12085CK	Landmark Healthplan of California, Inc.	1,449.07	944547
12/04/25	Payment	12086CK	Vision Service Plan - (CA)	1,692.30	944549
12/04/25	Payment	12087CK	California Transit Association	35,000.00	944551
12/04/25	Payment	12088CK	Pre-Paid Legal Services, Inc	144.55	944553
12/04/25	Payment	12089CK	Pre-Paid Legal Services, Inc	144.55	944555
12/04/25	Payment	12090CC	United Site Services of California, Inc.	1,210.18	944557
12/04/25	Payment	12091CC	Tri - Signal Integration, Inc.	35.00	944559

Bank Acc. - Detail Trial Bal.

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Period: 12/01/25..12/31/25

Foothill Transit

FOOTHILLTRANSIT\SSUWANNARAT

ATTACHMENT D

Posting Date	Document Type	Document No.	Vendor	Amount	Entry No.
12/04/25	Payment	12092CC	Tri - Signal Integration, Inc.	35.00	944561
12/04/25	Payment	12093CC	Tri - Signal Integration, Inc.	35.00	944563
12/04/25	Payment	12094CC	Tri - Signal Integration, Inc.	35.00	944565
12/04/25	Payment	12095CC	Tri - Signal Integration, Inc.	35.00	944567
12/04/25	Payment	12096CK	Puente Hills Land Venture LLC	5,000.00	944569
12/04/25	Payment	12097CC	Grainger	110.83	944571
12/04/25	Payment	12098CK	Diamond Environmental Services LP	561.05	944573
12/04/25	Payment	12099CC	Cintas Corporation 49	219.07	944575
12/04/25	Payment	12100CK	Tangled Web Solutions: Investigations & Consulting	220.00	944577
12/04/25	Payment	12101CC	ECAMSECURE	7,599.46	944579
12/04/25	Payment	12102CC	ECAMSECURE	17,322.10	944581
12/04/25	Payment	12103CC	ECAMSECURE	15,509.98	944583
12/04/25	Payment	12104CC	ECAMSECURE	6,674.85	944585
12/04/25	Payment	W002062	New Flyer of America, Inc. ZBA	435,878.90	945996
12/05/25	Payment	E102319	Gotcha Media Holdings, LLC	6,980.00	944236
12/05/25	Payment	E102320	Thompson Coburn LLP	23,700.50	944238
12/05/25	Payment	E102321	Transdev Services, Inc.	56,169.25	944240
12/05/25	Payment	E102322	The Thurman Group, Inc.	904.65	944242
12/05/25	Payment	12105CC	Qualified Mobile, Inc.	361.44	944587
12/05/25	Payment	12106CK	ODP Business Solutions, LLC	239.01	944589
12/05/25	Payment	12107CK	Agustin Arguelles	440.00	944591
12/05/25	Payment	12108CC	ECAMSECURE	25,375.44	944593
12/05/25	Payment	12109CK	Chloe Aftel Studio, Inc.	7,492.50	944595
12/05/25	Payment	12110CK	Thomas J. Koontz	4,812.05	944597
12/05/25	Payment	12111CK	Thomas J. Koontz	253.05	944599
12/05/25	Payment	12112CK	Thomas J. Koontz	1,604.02	944601
12/05/25	Payment	12113CK	Thomas J. Koontz	4,428.00	944603
12/05/25	Payment	12114CK	Chamber of Commerce - Irwindale	11,325.00	944605
12/05/25	Payment	12115CK	Thomas J. Koontz	4,812.05	944607
12/05/25	Payment	12116CK	Council of University Transportation Centers	2,500.00	944609
12/05/25	Payment	12117CK	Southern California Public Radio	3,000.00	944611
12/05/25	Payment	12118CK	C.A.T. Specialties	276.79	944613
12/05/25	Payment	12119CK	WTS - Los Angeles Chapter	4,000.00	944615
12/08/25	Payment	W002063	AT and T - 5019 ZBA	1,187.68	945998
12/08/25	Payment	W002064	Verizon Business-15043 ZBA	3,853.34	946000
12/09/25	Payment	E102323	Transdev Services, Inc.	172,954.56	944617
12/09/25	Payment	E102324	Clean Energy	166,566.14	944619
12/09/25	Payment	E102325	Clean Energy	298,813.03	944621
12/09/25	Payment	E102326	Darold D. Pieper Attorney at Law	9,658.00	944623
12/09/25	Payment	E102327	Clean Energy	312,931.45	944625
12/09/25	Payment	E102328	Clean Energy	112,295.05	944627
12/09/25	Payment	E102329	Clean Energy	72,936.93	944629

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Posting Date	Document Type	Document No.	Vendor	Amount	Entry No.
12/09/25	Payment	E102330	Clean Energy	171,726.59	944631
12/09/25	Payment	E102331	Clean Energy	60,819.39	944633
12/09/25	Payment	E102332	CEAG Electric Co. Inc.	2,325.28	944635
12/09/25	Payment	E102333	Keolis Transit America, Inc.	12,710.35	944637
12/09/25	Payment	E102334	Powell Consulting DC, LLC	6,180.00	944639
12/09/25	Payment	E102335	Life Insurance Company of North America	6,893.91	944641
12/09/25	Payment	W002065	Frontier ZBA	299.94	946002
12/09/25	Payment	W002066	New Flyer of America, Inc. ZBA	1,307,636.70	946004
12/10/25	Payment	E102336	Apollo Electric	2,300.00	944643
12/10/25	Payment	E102337	El Clasificado	2,200.00	944645
12/10/25	Payment	E102338	El Clasificado	1,200.00	944647
12/10/25	Payment	12120CC	Tri - Signal Integration, Inc.	540.00	945156
12/10/25	Payment	12121CK	Excellence Professional Cleaning, Inc	282.60	945158
12/10/25	Payment	12122CK	Pride Industries One Inc.	1,838.46	945160
12/10/25	Payment	12123CK	Excellence Professional Cleaning, Inc	6,500.00	945162
12/10/25	Payment	12124CC	Climatec, LLC	1,717.44	945164
12/10/25	Payment	12125CK	CMAX Commercial Maintenance Inc	2,652.26	945166
12/10/25	Payment	12126CK	CMAX Commercial Maintenance Inc	2,652.26	945168
12/10/25	Payment	12127CC	Walnut Valley Water District	180.79	945170
12/10/25	Payment	12128CC	Walnut Valley Water District	15.51	945172
12/10/25	Payment	12129CK	Azteca Landscape	5,087.94	945174
12/10/25	Payment	12130CC	Skyline Pest Control	115.00	945176
12/10/25	Payment	12131CC	Digium Cloud Services, LLC	1,461.45	945178
12/10/25	Payment	12132CC	Digium Cloud Services, LLC	1,381.55	945180
12/10/25	Payment	12133CC	EarthLink, LLC	605.00	945182
12/10/25	Payment	12134CC	EarthLink, LLC	955.00	945184
12/10/25	Payment	12135CK	Green's Lock and Safe	280.00	945186
12/10/25	Payment	12136CC	Qualified Mobile, Inc.	309.86	945188
12/10/25	Payment	12137CC	Zonar Systems Inc.	3,604.00	945190
12/10/25	Payment	12138CC	Zonar Systems Inc.	2,499.00	945192
12/10/25	Payment	12139CK	Agustin Arguelles	440.00	945194
12/10/25	Payment	12140CK	Home Depot Credit Services	1,439.65	945196
12/10/25	Payment	12141CC	Suburban Water Systems	510.05	945198
12/10/25	Payment	12142CC	Suburban Water Systems	544.60	945200
12/10/25	Payment	12143CC	Suburban Water Systems	186.00	945202
12/10/25	Payment	95793	Petty Cash	429.96	945437
12/10/25	Payment	W002068	International City Management Assoc. Retirement Co	63,844.61	946006
12/11/25	Payment	12144CC	T-Mobile USA Inc.	777.88	945381
12/11/25	Payment	12145CC	EarthLink, LLC	1,005.00	945383
12/11/25	Payment	12146CC	Granite Telecommunications, LLC	14,908.76	945385
12/11/25	Payment	12147CK	ODP Business Solutions, LLC	399.35	945387
12/11/25	Payment	12148CK	Corodata Records Management, Inc.	112.19	945389

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Posting Date	Document Type	Document No.	Vendor	Amount	Entry No.
12/11/25	Payment	12149CK	HealthiestYou	660.00	945391
12/11/25	Payment	12150CK	Corporate Traditions, Inc.	30.00	945393
12/11/25	Payment	12151CK	Corporate Traditions, Inc.	40.00	945395
12/11/25	Payment	12152CK	Corporate Traditions, Inc.	50.00	945397
12/11/25	Payment	12153CK	Corporate Traditions, Inc.	100.00	945399
12/11/25	Payment	W002067	Frontier ZBA	550.52	946008
12/12/25	Payment	12154CK	Lizette Andrea Wilson	1,000.00	945401
12/12/25	Payment	12155CK	Temple City Chamber of Commerce	1,000.00	945403
12/12/25	Payment	12156CK	Penske Truck Leasing	6,703.29	945405
12/12/25	Payment	12159CK	State of California Department of Transportation	18,103.20	945407
12/12/25	Payment	12160CC	ACE Pelizon Plumbing	1,352.14	945409
12/12/25	Payment	W002069	Wright Express ZBA	128.44	946010
12/12/25	Payment	W002070	AT and T - 5025 ZBA	1,298.87	946012
12/12/25	Payment	W002071	Verizon Wireless ZBA	3,658.34	946014
12/12/25	Payment	W002072	Verizon Wireless ZBA	4,799.01	946016
12/15/25	Payment	11959V	Tri - Signal Integration, Inc.-Void	-35.00	945493
12/15/25	Payment	11966V	Envision WC Toy, LLC-Void	-333.98	945495
12/15/25	Payment	12161CK	Concur Technologies, Inc.	2,703.25	945497
12/15/25	Payment	W002073	Frontier ZBA	1,793.95	946018
12/15/25	Payment	12157CK	Penske Truck Leasing	6,703.29	946471
12/15/25	Payment	12158CK	The Avenue Azusa, LLC	1,600.00	946473
12/16/25	Payment	E102339	Transit Solutions LLC	41,250.00	945411
12/16/25	Payment	E102340	Dean Gazzo Roistacher LLP	334.50	945413
12/16/25	Payment	12162CC	Azusa Light & Water	91.17	945529
12/16/25	Payment	12163CK	I/O Controls Corporation	22,140.06	945531
12/16/25	Payment	12164CK	C.A.T. Specialties	5,195.94	945533
12/16/25	Payment	12165CK	C.A.T. Specialties	183.77	945535
12/16/25	Payment	12166CC	ECAMSECURE	7,071.92	945537
12/16/25	Payment	12167CC	ECAMSECURE	4,573.09	945539
12/16/25	Payment	12168CC	ECAMSECURE	8,976.30	945541
12/16/25	Payment	12169CC	Qualified Mobile, Inc.	309.86	945543
12/16/25	Payment	W002074	Frontier ZBA	1,211.19	946020
12/17/25	Payment	E102341	Platinum Advisors, LLC	6,500.00	945499
12/18/25	Payment	E102342	CEAG Electric Co. Inc.	4,260.27	945545
12/18/25	Payment	E102343	Chloe Aftel Studio, Inc.	7,492.50	945547
12/18/25	Payment	12170CK	Psomas	9,014.00	945555
12/18/25	Payment	12171CK	HDR Engineering, Inc.	2,822.78	945557
12/18/25	Payment	12172CK	Agustin Arguelles	440.00	945559
12/18/25	Payment	12173CC	Cintas Corporation 51	404.96	945561
12/18/25	Payment	12174CK	I/O Controls Corporation	16,563.64	945563
12/18/25	Payment	12175CC	The Gallery Collection	278.60	945565
12/18/25	Payment	12176CK	Pre-Paid Legal Services, Inc	144.55	945567

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Posting Date	Document Type	Document No.	Vendor	Amount	Entry No.
12/19/25	Payment	E102344	Transdev Services, Inc.	11,123.86	945549
12/19/25	Payment	E102345	Clean Energy	13,750.00	945551
12/19/25	Payment	E102346	Prestige Analytics, Inc.	6,621.00	945553
12/19/25	Payment	12177CK	Industry Public Utilities Commission	1,440.55	945569
12/19/25	Payment	12178CK	I/O Controls Corporation	16,563.64	945571
12/19/25	Payment	12179CK	I/O Controls Corporation	7,881.82	945573
12/19/25	Payment	12180CC	Times Media Group	300.00	945575
12/19/25	Payment	12181CK	Business Life Magazine	1,500.00	945577
12/19/25	Payment	12182CK	Insight Public Sector, Inc.	592.65	945579
12/19/25	Payment	12183CK	Insight Public Sector, Inc.	6,571.83	945581
12/19/25	Payment	12184CK	Center for Transportation and the Environment, Inc	1,503.55	945583
12/19/25	Payment	12185CK	Amazon Web Services, Inc	934.53	945585
12/19/25	Payment	W002075	BMO Financial Group-Corporate Credit Card ZBA	21,642.45	946022
12/22/25	Payment	E102347	Clean Energy	155,720.51	945587
12/22/25	Payment	E102348	Clean Energy	52,945.32	945589
12/22/25	Payment	E102349	Clean Energy	285,250.51	945591
12/22/25	Payment	E102350	Clean Energy	97,179.01	945593
12/22/25	Payment	12186CK	Plannet, LLC	6,181.25	945727
12/22/25	Payment	12187CC	Verizon Business - 15043	875.00	945729
12/22/25	Payment	12188CK	Insight Public Sector, Inc.	18,092.16	945731
12/22/25	Payment	12189CK	Stantec Architecture	2,995.50	945733
12/22/25	Payment	12190CC	Granite Telecommunications, LLC	13,264.93	945735
12/22/25	Payment	12191CK	Chamber of Commerce-Covina	6,225.00	945737
12/22/25	Payment	12192CK	Tien Nguyen	42.35	945739
12/22/25	Payment	12193CK	Plannet, LLC	7,020.00	945741
12/22/25	Payment	W002076	Southern California Edison Co. ZBA	20,480.65	946024
12/23/25	Payment	E102351	Roy Eseyan	5,158.11	945595
12/23/25	Payment	E102352	Transdev Services, Inc.	2,400,424.61	945597
12/23/25	Payment	E102353	Transdev Services, Inc.	3,968,131.62	945599
12/23/25	Payment	12194CK	ODP Business Solutions, LLC	160.69	945743
12/23/25	Payment	12195CK	CaliforniaChoice Benefit Administration	92,614.59	945745
12/23/25	Payment	W002077	Southern California Edison Co. ZBA	1,924.67	946026
12/23/25	Payment	W002078	Courval Scheduling Inc ZBA	1,188.00	946028
12/23/25	Payment	W002079	International City Management Assoc. Retirement Co	63,065.92	946030
12/24/25	Payment	E102354	Gotcha Media Holdings, LLC	6,980.00	945747
12/24/25	Payment	E102355	Transdev Services, Inc.	8,888.10	945749
12/24/25	Payment	E102356	Transdev Services, Inc.	363.82	945751
12/24/25	Payment	E102357	Transdev Services, Inc.	450.47	945753
12/24/25	Payment	E102358	Transdev Services, Inc.	277.17	945755
12/24/25	Payment	E102359	Transdev Services, Inc.	8,278.05	945757
12/24/25	Payment	W002080	AT and T - 5025 ZBA	1.78	946032
12/24/25	Payment	W002081	Athens Services- 54957 ZBA	287.85	946034

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Posting Date	Document Type	Document No.	Vendor	Amount	Entry No.
12/24/25	Payment	W002082	Athens Services- 54957 ZBA	1,412.64	946036
12/24/25	Payment	W002083	Southern California Edison Co. ZBA	2,563.06	946038
12/24/25	Payment	W002084	Southern California Edison Co. ZBA	5,734.72	946040
12/26/25	Payment	E102360	Translating Services, Inc.	5.80	945759
12/26/25	Payment	E102361	Keolis Transit America, Inc.	16,000.00	945761
12/26/25	Payment	E102362	Keolis Transit America, Inc.	1,396,474.49	945763
12/26/25	Payment	E102363	Keolis Transit America, Inc.	2,370,968.24	945765
12/29/25	Payment	W002085	Frontier ZBA	78.94	946042
12/30/25	Payment	E102364	Clean Energy	157,065.84	945767
12/30/25	Payment	E102365	Transdev Services, Inc.	165,642.08	945769
12/30/25	Payment	E102366	Thompson Coburn LLP	23,333.35	945771
12/30/25	Payment	E102367	Transdev Services, Inc.	59,681.45	945773
12/30/25	Payment	E102368	Transdev Services, Inc.	58,524.02	945775
12/30/25	Payment	E102369	Darold D. Pieper Attorney at Law	9,658.00	945777
12/30/25	Payment	E102370	Linda Apodaca	74.91	945779
12/30/25	Payment	W002086	Frontier ZBA	2,471.27	946044
12/30/25	Payment	W002087	AT and T - 5025 ZBA	7,760.82	946046
12/31/25	Payment	W002088	Southern California Edison Co. ZBA	87.59	946048
12/31/25	Payment	W002089	Charter Communications Inc. ZBA	213.70	946050
12/31/25	Payment	W002090	Southern California Edison Co. ZBA	411.05	946052
12/31/25	Payment	W002091	Frontier ZBA	641.95	946054
General Checking				15,860,925.53	



January 30, 2026

To: Governing Board

Subject: **Fiscal Year 2026 Second Quarter Key Performance Indicators Report**

Recommendation

Receive and file the Fiscal Year 2026 Second Quarter Key Performance Indicators Report.

Analysis

This report provides an analysis of Foothill Transit's performance indicators for the Second Quarter of Fiscal Year 2026 (FY2026). Foothill Transit monitors a number of factors in evaluating the service provided to the public. These are key performance indicators that record the bus system safety, courtesy, and reliability standards, along with industry-standard measurements that are monitored to assess transit operations.

Through the Second Quarter, Foothill Transit achieved six out of eight key performance indicator goals. The performance indicator targets met include, Preventable Vehicle Collisions per 100,000 Miles, Schedule Adherence, Miles between Technical Roadcalls, Customer Complaints per 100,000 Boardings, Average Weekday Boardings, and Average Cost per Vehicle Service Hour.

Further detail on each performance measure including a description and analysis to account for the variances between reporting periods follows in this section of the item. Foothill Transit's performance indicators are summarized below:

- **Boardings** – Total boardings recorded during the Second Quarter was 2,612,798 – which is slightly less compared to the same period last fiscal year.
- **Fare Revenue** – Total fare revenue through the Second Quarter was \$2,096,652. The average fare was \$0.80 per boarding.
- **Operating Expenses** – Operating expenses incurred through the Second Quarter totaled to \$40.9 million, resulting in an average cost per service hour of \$188.70.
- **Collisions** – The system averaged 0.63 preventable vehicle collisions on road per 100,000 miles through the Second Quarter.



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- **Customer Complaints** – Foothill Transit received an average of 24 complaints per 100,000 boardings through the Second Quarter.
- **Schedule Adherence** – On-time performance averaged 82.9 percent through the Second Quarter, which is a two percent improvement compared to same period last fiscal year.

Analysis

In order to accomplish its mission, Foothill Transit focuses on the following goals:

- Goal 1:** Operate a safe transit system.
- Goal 2:** Provide outstanding customer service.
- Goal 3:** Operate an effective transit system.
- Goal 4:** Operate an efficient transit system.

These goals provide a framework for performance indicators to quantify and measure how well Foothill Transit is performing. Performance indicators are derived from data collected from a variety of sources including the farebox, automatic passenger counters (APCs) on buses, the SMARTBus system, reports from the operations contractors, and financial performance data.

Foothill Transit is a member of the American Bus Benchmarking Group also known as “ABBG”, which is comprised of 27 transit agencies located in various states. The purpose of ABBG is to collaborate with other transit agencies to identify best practices and to use fixed-route data to see how we measure amongst our peers. Several key performance indicator graphs in this report include the latest ABBG average to demonstrate how we are performing compared to the group.

Overall System Performance

Foothill Transit’s overall system performance is based on several key indicators. These include total ridership, fare revenues, vehicle service hours, and total operating expenses.

Total Boardings and Total Fare Revenues

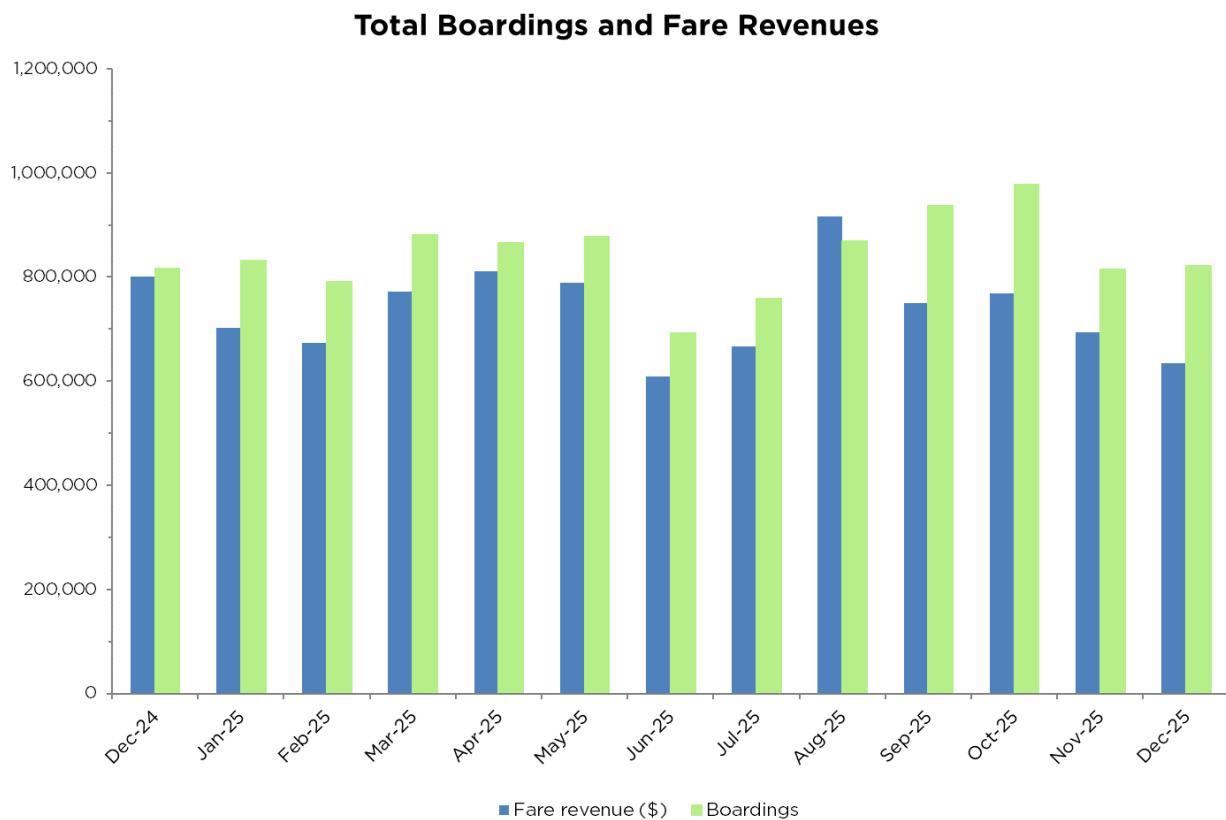
Through the Second Quarter in FY2026, Foothill Transit buses had 2,612,798 total boardings. When compared to the same time during the previous fiscal year, ridership was slightly less by 5,487 boardings. Foothill Transit continues



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to explore opportunities to increase ridership and implement new initiatives that relate to ridership.

Total fare revenue recorded in the Second Quarter was \$2,096,652. This is 17 percent lower compared to the same period last fiscal year.



Vehicle Service Hours and Operating Expenditure

Foothill Transit operated 184,126 service hours through the Second Quarter. This represents a two percent increase compared to the same period last fiscal year.

Foothill Transit incurred \$40.9 million in operating expenses, which is 10 percent higher than the same period last fiscal year.

Goal 1: Operate a Safe Transit System

Foothill Transit's primary goal is to operate a safe transit system. Foothill Transit monitors system safety by tracking the number of preventable vehicle collisions incurred for every 100,000 miles of vehicle operation.

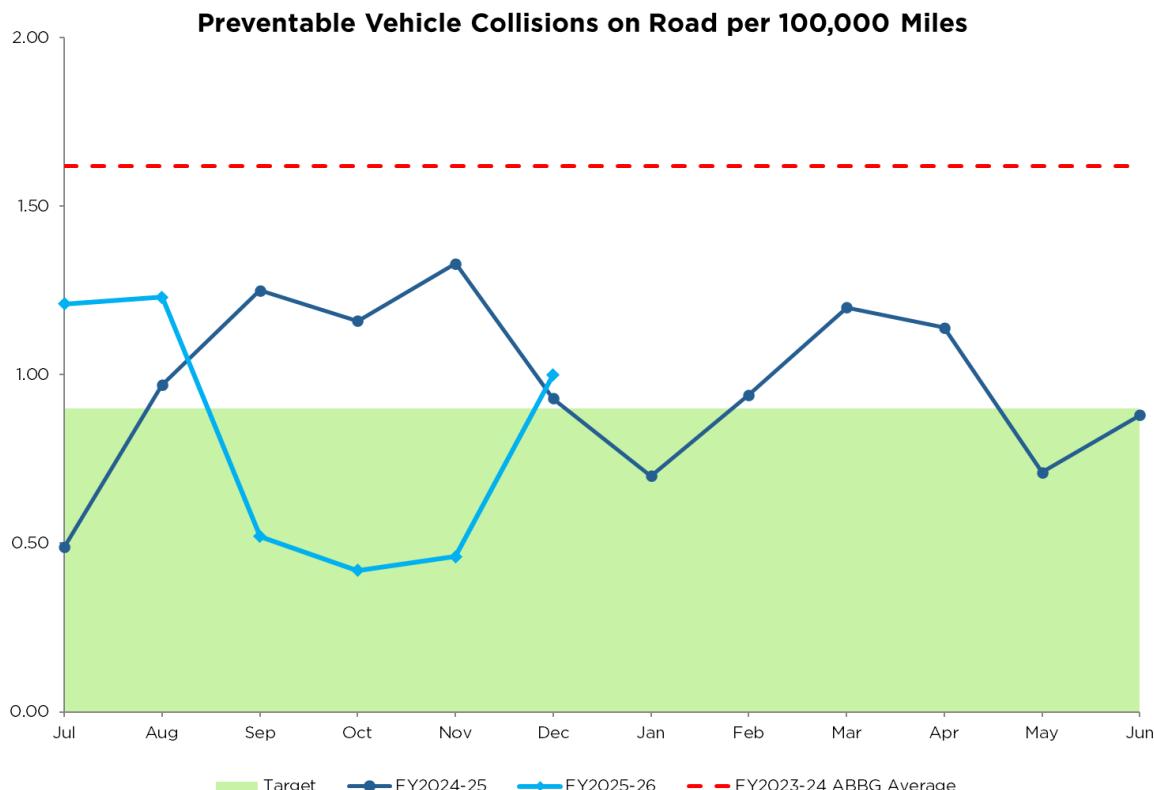


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Preventable Vehicle Collisions per 100,000 Miles

In the Second Quarter, Foothill Transit met the adopted performance standard of 0.90 or fewer preventable vehicle collisions on road per 100,000 miles with 0.63 this represents a 45 percent improvement compared to the same period last fiscal year. The preventable vehicle collisions on road resulted primarily from coaches making contact with fixed objects, partially because of the reduced lane widths on arterial roadways and on freeways.

Keolis' and Transdev's safety committees, which are comprised of operators and administrative staff members, meet on a monthly basis to review collision trends, hazardous locations, facility improvements, and other safety related matters. The General Managers, Safety Managers, Trainers, and Operations staff are actively involved in the development of safety action plans and implementation. These plans include operator safe driver training, which focuses on topics such as following distance and driver awareness. In addition, monthly safety blitzes are conducted which address high-risk driving patterns in real-time.





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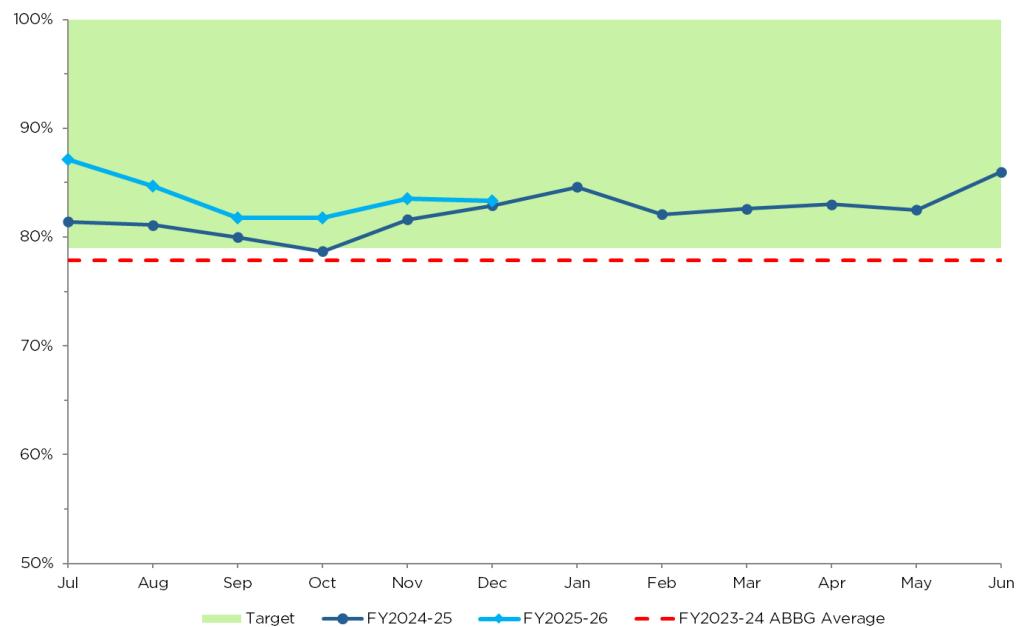
Goal 2: Provide Outstanding Customer Service

Foothill Transit measures this goal by monitoring the following categories: schedule adherence, average miles between technical roadcalls, and complaints per 100,000 boardings.

Schedule Adherence

Foothill Transit measures its schedule adherence using the industry standard metric of on-time performance (OTP). OTP is calculated by evaluating a vehicle's adherence to time points in the planned schedule. A trip is considered on time if it did not depart early and if it departed the time point before the five-minute late threshold. Foothill Transit adopted a goal of 79 percent or higher OTP for this fiscal year. Through the Second Quarter, the OTP goal was met at 82.9 percent; this represents a two percent increase compared to the same period last fiscal year. Quality Assurance staff continue to monitor the SMARTBus system in real-time and work with both operations and maintenance contractors to ensure that the bus service runs in accordance with the schedule. With the OTP data readily available from the SMARTBus system, we can effectively monitor low performing routes, analyze run times, and work with both contractors to identify areas of improvement. This includes evaluating GPS positioning of each time point to reflect the bus arrivals and departures accurately.

Schedule Adherence



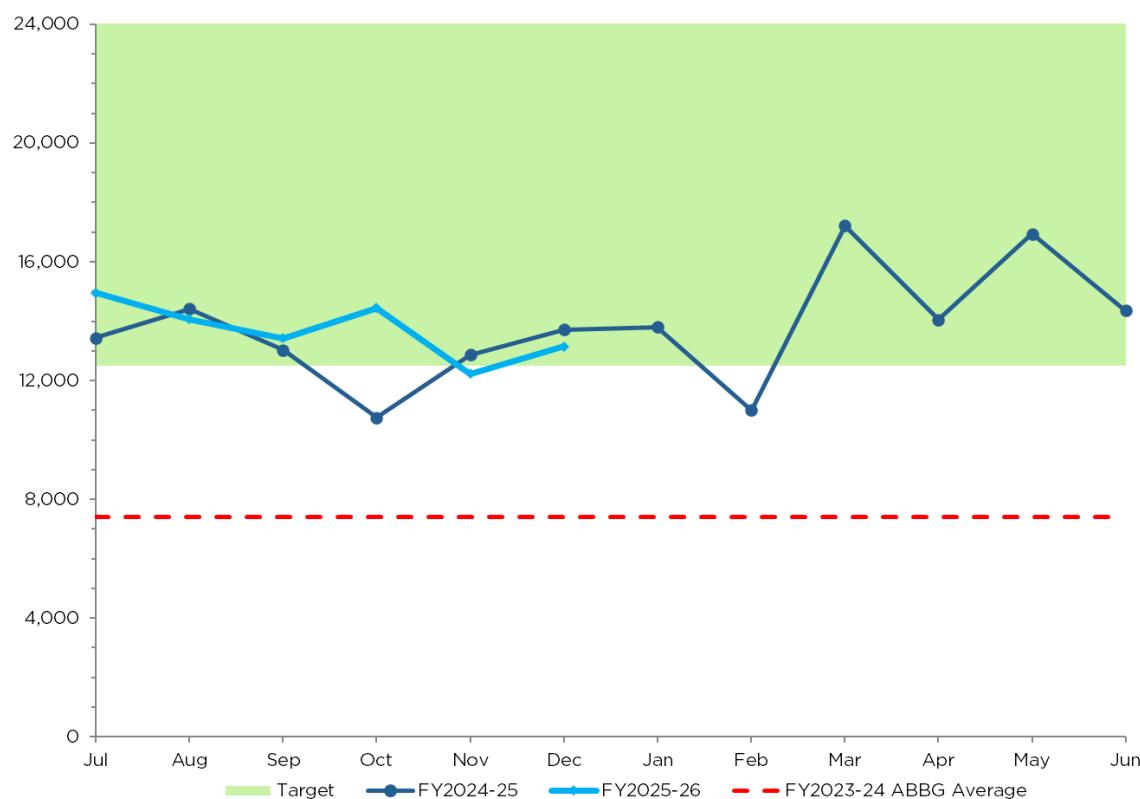


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Average Miles between Technical Roadcalls

Average miles between technical roadcalls is a maintenance performance indicator. This adopted measure tracks any mechanical breakdown that occurs, whether a bus is in revenue service or not. Foothill Transit averaged 13,247 miles between technical roadcalls in the Second Quarter, meeting the maintenance reliability goal of at least 12,500 miles between technical roadcalls. This represents an eight percent improvement compared to the same period last fiscal year. Maintenance data is analyzed frequently to identify trends related to roadcall types and specific bus series, in efforts to establish appropriate action plans to minimize mechanical issues. The top technical roadcalls experienced during the Second Quarter were coolant leaks and engine related issues. Transdev and Keolis teams have implemented a variety of strategies to mitigate roadcalls which include proactively inspecting buses more frequently for leaks during the fueling process and replacing hoses before they become faulty.

Average Miles between Technical Roadcalls



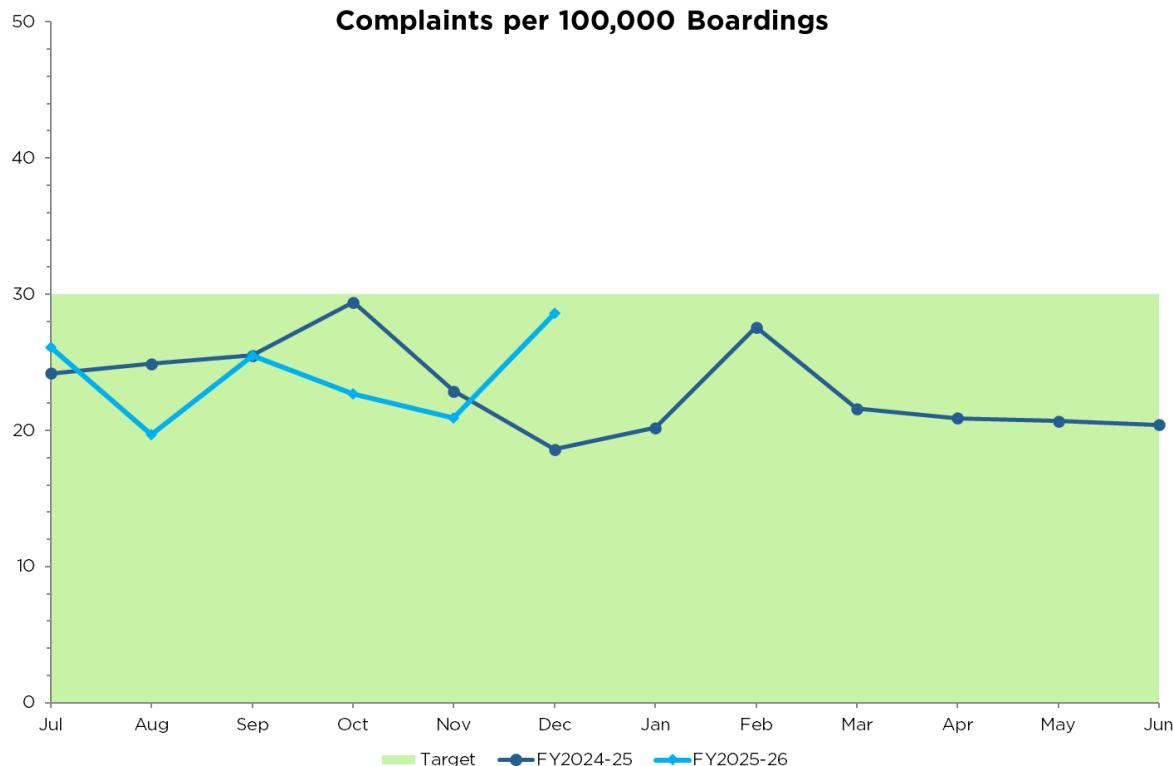


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Complaints per 100,000 Boardings

Customer complaints are counts of incidents where a customer reports dissatisfaction with the service. All customer complaints received by Foothill Transit are subject to a thorough investigative process and allows Foothill Transit to determine if a complaint is valid. Investigations include contacting the customer and reviewing the SMARTBus system, dispatch logs, on-board videos, and/or verbal communication with the coach operator.

In the Second Quarter, Foothill Transit met the performance target of 30 or less complaints per 100,000 boardings with 24. This is nearly the same compared to same period last fiscal year. The majority of complaints received during this period were related to schedule adherence and courtesy. Keolis' and Transdev's customer service committees continue to implement various strategies to mitigate customer complaints which include de-escalation training, on-board evaluations, on-time performance oversight, and operator incentive programs. Our transit service contractors continue to monitor the complaint trends and explore new initiatives to enhance the customer experience.





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Report
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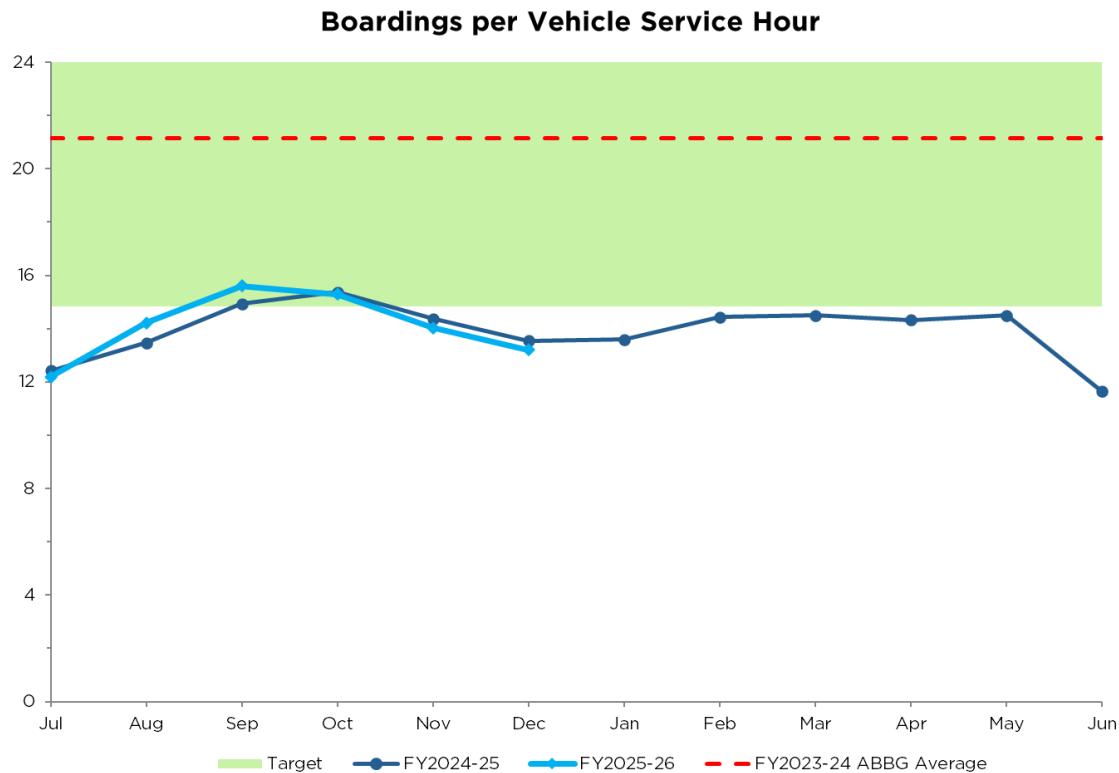
Goal 3: Operate an Effective Transit System

Foothill Transit measures service effectiveness by monitoring boardings per vehicle service hour and average weekday boardings.

Boardings per Vehicle Service Hour

Boardings per vehicle service hour is the total number of boardings divided by the total number of service hours in a given period. In the Second Quarter, there was 14.19 boardings per vehicle service hour, nearly missing the performance target of 14.82 or more boardings per service hour. This is two percent lower compared to the same period last fiscal year.

Foothill Transit continues to encourage increased ridership by targeting specific demographics of customers through the Class Pass program and marketing at various schools and community events. Improved data analysis allows Foothill Transit staff to better understand travel demand throughout the service area, therefore assisting them with planning routes and creating efficient schedules.

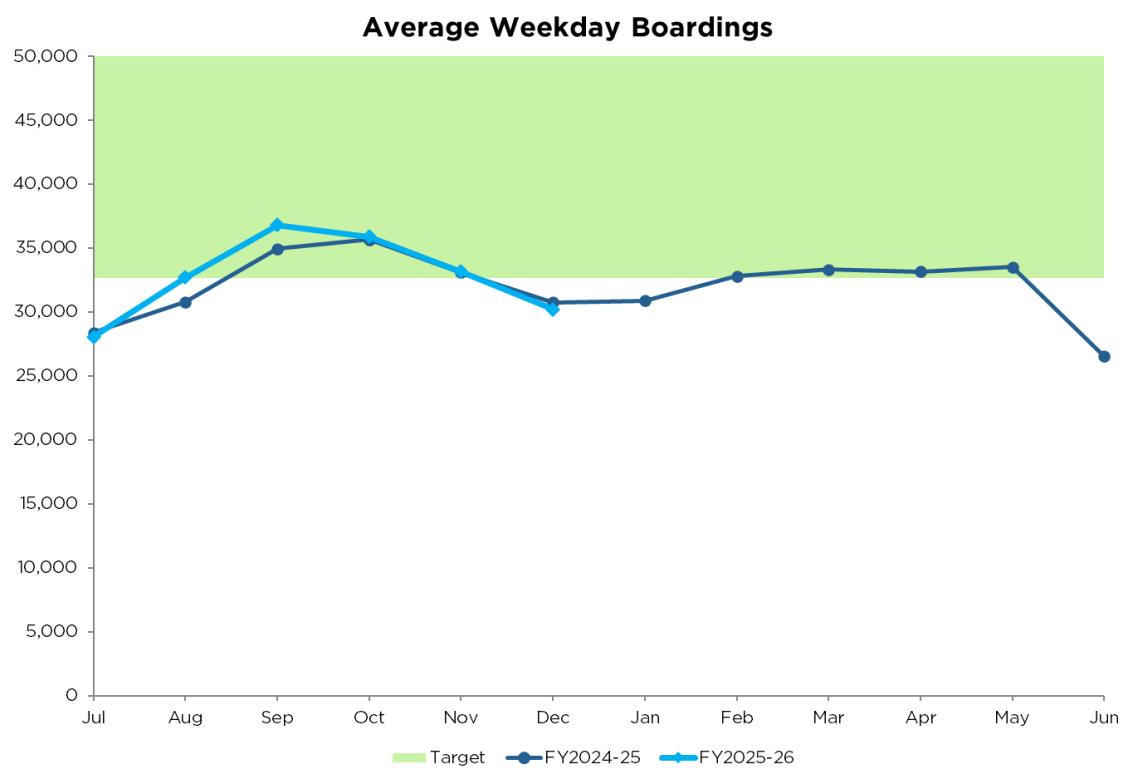




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Average Weekday Boardings

The number of average weekday boardings is calculated by dividing the total number of weekday boardings by the number of days with weekday service in a given period. During the Second Quarter, Foothill Transit met the performance target of at least 32,650 average weekday boardings with an average of 33,119 weekday boardings.





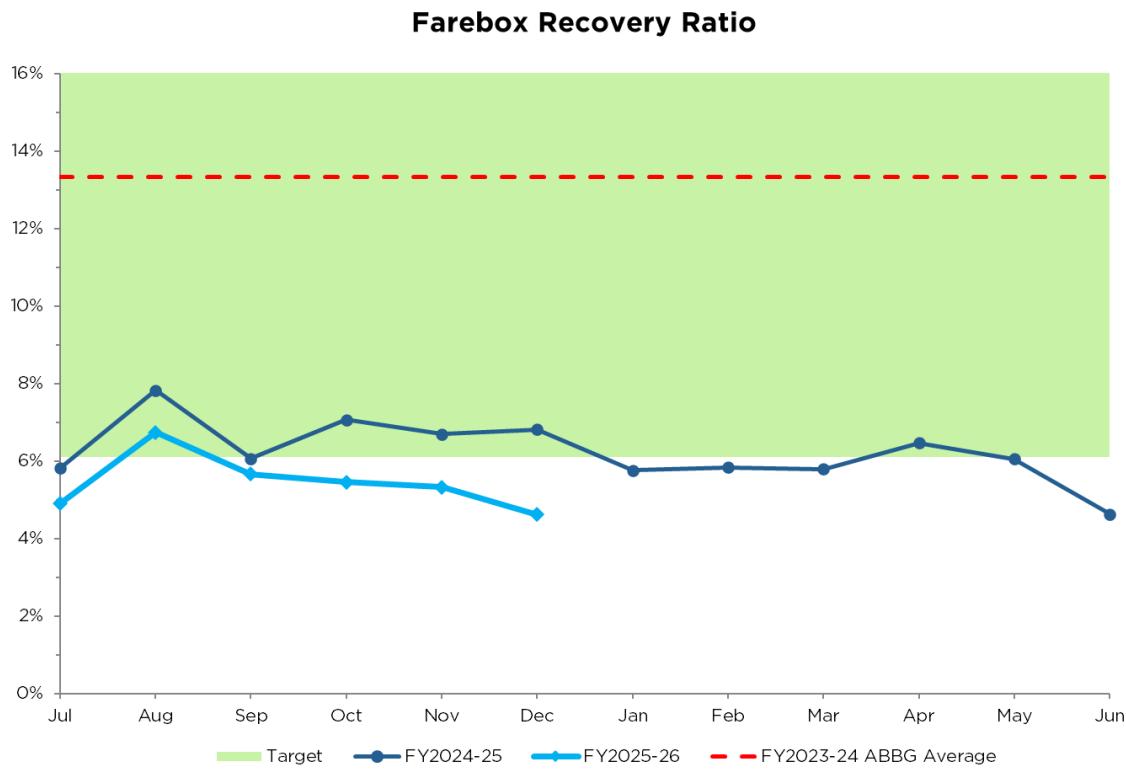
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Goal 4: Operate an Efficient Transit System

Foothill Transit measures its overall efficient use of available resources by monitoring the average cost per vehicle service hour and farebox recovery ratio.

Farebox Recovery Ratio

Farebox recovery ratio is a measure of the proportion of operating costs recovered by passenger fares. The farebox recovery ratio is calculated by dividing total fare revenue by total operating expense. In the Second Quarter, the Farebox Recovery Ratio was 5.13 percent, which does not meet the target of 6.10 percent. This represents a 25 percent decrease compared to same period last fiscal year.

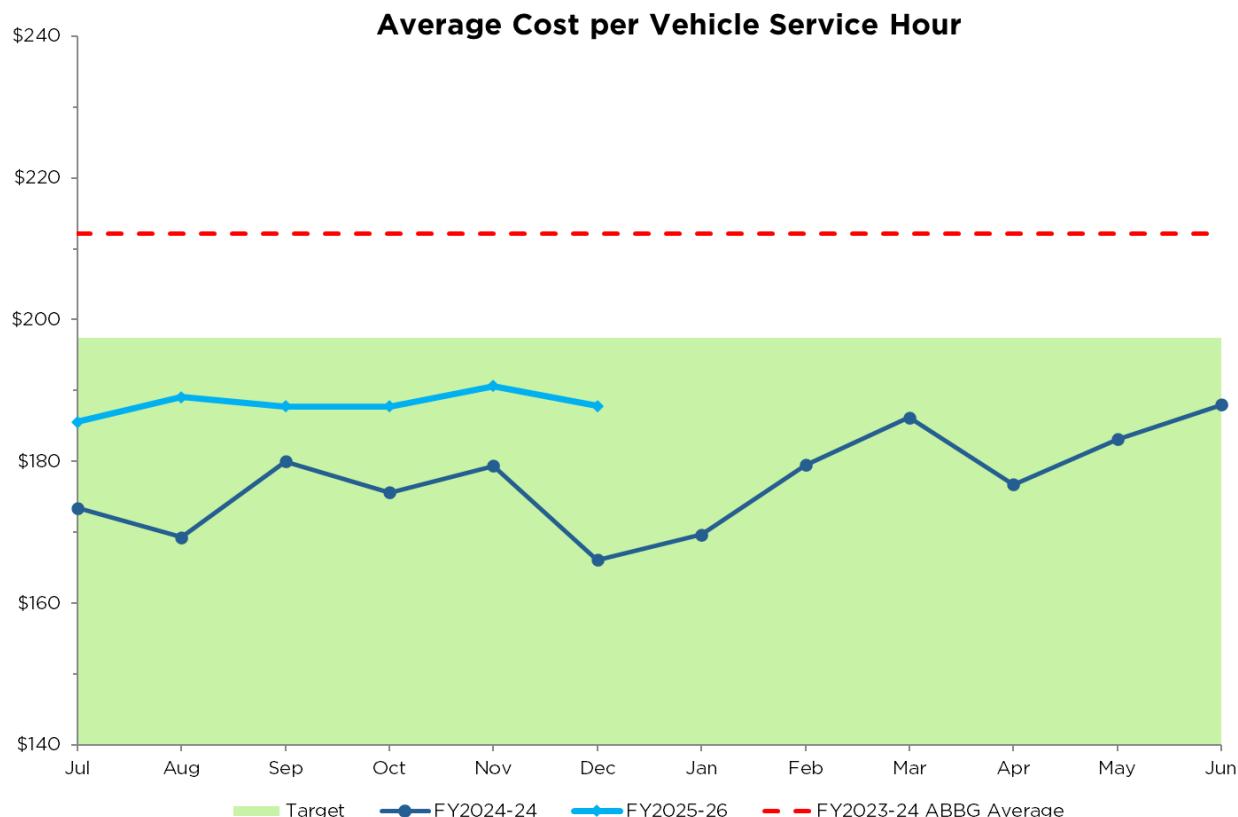




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Average Cost per Vehicle Service Hour

Average cost per vehicle service hour is an industry standard utilized to measure the cost efficiency of transit service. It is derived by dividing operating expenses by vehicle service hours. In the Second Quarter, Foothill Transit did meet the average cost per vehicle service hour target of less than \$197.39, with \$188.70. This represents a nine percent increase compared to the same period last fiscal year.



Sincerely,

Paulina Ruiz
System Performance
and Improvement Manager

Doran J. Barnes
Chief Executive Officer

Foothill Transit
Second Quarter Key Performance Indicators
FY 2025-2026

Goal	Performance Indicator	Second Quarter FY25-26	Met Target?	Second Quarter FY24-25	% Improvement Over Same Quarter Last Year	FY25-26 YTD	Met Target?	FY24-25 YTD	% Improvement YTD	Performance Target
Overall System Performance	Total Boardings	2,612,798	-	2,618,285	(0%)	5,175,769	-	5,092,442	2%	
	Vehicle Service Hours	184,126	-	181,300	2%	367,487	-	363,459	1%	
	Total Fare Revenue	\$2,096,652	-	\$2,539,254	(17%)	\$4,429,096	-	\$4,986,104	(11%)	
	Total Operating Expense	\$40,876,070	-	\$37,040,103	(10%)	\$81,312,733	-	\$74,356,131	(9%)	
Safety	Preventable Vehicle Collisions per 100,000 Miles	0.63	Yes	1.14	45%	0.80	Yes	0.99	20%	≤ 0.90
Customer Service	Schedule Adherence	82.9%	Yes	81.1%	2%	83.7%	Yes	81.0%	3%	≥ 79%
	Miles Between Technical Roadcalls	13,247	Yes	12,286	8%	13,674	Yes	12,920	6%	≥ 12,500
	Complaints per 100,000 Boardings	24.0	Yes	23.9	(0%)	23.9	Yes	24.4	2%	≤ 30.00
Effectiveness	Boardings per Vehicle Service Hour	14.19	No	14.44	(2%)	14.08	No	14.01	1%	≥ 14.82
	Average Weekday Boardings	33,119	Yes	33,249	(0%)	32,782	Yes	32,256	2%	≥ 32,650
Efficiency	Farebox Recovery Ratio	5.13%	No	6.86%	(25%)	5.45%	No	6.71%	(19%)	≥ 6.10%
	Average Cost per Vehicle Service Hour	\$188.70	Yes	\$173.66	(9%)	\$188.08	Yes	\$173.89	(8%)	≤ \$197.39



January 30, 2026

To: Governing Board

Subject: **Fiscal Year 2026 Second Quarter Budget Update**

Recommendation

Receive and file the Fiscal Year 2026 Second Quarter Budget Update.

Analysis

As of December 31, 2025, Foothill Transit is \$5.5 million under the approved year-to-date operating budget of \$86.8 million. The organization is continuing to work toward achievement of its goals and objectives identified in the FY2026 Business Plan and Budget.

Operating Accomplishments

Foothill Transit prioritizes safety of customers and staff as its highest priority. Each department has continued to work diligently to deliver service to Foothill Transit customers throughout the San Gabriel and Pomona Valleys.

Operating accomplishments during the second quarter of FY2026 included the following: continued daily operations of all Foothill Transit service with approximately 99 percent of service hour delivery; operations of Rose Bowl service for the entire UCLA football season; successful marketing campaigns with our Class Pass schools that have boosted system awareness and recognition; and service adjustments resulting in improved ridership compared to the same period last fiscal year. Each department has remained within their fiscal constraints while working to achieve their goals for the year.

Capital Program Accomplishments

Through the second quarter of fiscal year 2026, Foothill Transit has spent about \$12.3 million across its capital program of 65 projects. Included are expenditures related to the purchase of 19 hydrogen fuel cell buses and project design for the Arcadia-Irwindale hydrogen fueling station. Work has also continued on the bus heavy maintenance program that prioritizes the state of good repair of Foothill Transit's fleet to promote safety and reliability of service. The Facilities team has also continued work on the administrative building solar canopy and Arcadia/Irwindale maintenance facility upgrades as well as preliminary engineering for the Bronco Mobility Hub. The Information Technology team continues to work on bus cellular communication device



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Fiscal Year 2026 Second Quarter Budget Update
Page 2

replacements. As we look forward to the rest of the fiscal year, we expect to incur more expenditures related to the 19 hydrogen fuel buses and continued progress in facility and information technology related investments.

Budget Impact

Through the second quarter, Foothill Transit is experiencing its most significant operating variances in Purchased Transportation and Fuel. Most of this underrun allows flexibility for Foothill Transit to adjust service to meet customer demand. We are also experiencing underruns related to professional and technical services and other contracted services. This is largely due to the timing of invoices as consultants are used as needed throughout the year on a multitude of projects. Foothill Transit is also experiencing savings related in casualty and liability insurance as our participation in the CJPIA have resulted in insurance savings. We expect to incur additional supplemental law enforcement fees during the coming months amid an increased security presence throughout our system, which will assist in the reduction of the overall budget variance.

Foothill Transit collected \$4.4 million of fare revenues through the second quarter of FY2026. This is below the targeted fare revenue of \$5.0 million. Fare revenues declined from prior year as a result of customers taking advantage of the regional Low-Income Fare is Easy (LIFE) program in which Foothill Transit is reimbursed at a discounted rate.

The budget will continue to be reviewed and analyzed on a quarterly basis to ensure budget adherence. As the team looks ahead to budget planning for the next fiscal year, we will also identify improvements to be made in the next budget cycle.

Sincerely,

Lallaine Gayton
Budget and Grants Manager

Doran J. Barnes
Chief Executive Officer

Joyce Rooney
Director of Finance

Attachment

TOTAL BUDGET BY DEPARTMENT
FY 2026 QUARTERLY BUDGET VARIANCE REPORT QTR 2
07/01/2025 to 12/31/2025

Dept #	DEPARTMENTS	Annual Budget	Budget Y-T-D	Actual Y-T-D	
10	Customer Service & Operations	\$ 149,278,170	\$ 74,600,897	\$ 72,451,729	\$ 2,149,168
11	Maintenance & Vehicle Technology	1,837,860	950,918	650,401	300,517
20	Marketing and Communications	2,654,580	1,327,390	1,038,725	288,665
30	Information Technology	2,924,050	1,477,272	1,212,346	264,926
40	Administration	2,392,780	1,191,490	922,692	268,798
41	Procurement	1,167,610	568,558	386,239	182,319
42	Government Relations	919,700	460,052	369,886	90,166
60	Finance	2,468,500	1,248,218	1,016,792	231,426
70	Safety and Security	6,165,830	3,083,012	1,902,498	1,180,514
80	Planning	1,222,680	611,440	353,384	258,056
90	Facilities*	2,667,610	1,308,059	981,088	326,971
	TOTAL	\$ 173,699,370	\$ 86,827,306	\$ 81,285,779	\$ 5,541,527



January 30, 2026

To: Governing Board
Subject: **Rose Bowl Service Update**

Recommendation

Receive and file the Rose Bowl Service Update.

Analysis

Over the years, Foothill Transit has provided shuttle service between the Parsons Building parking lot and the Rose Bowl in the City of Pasadena, transporting UCLA fans, Tournament of Roses attendees, and patrons attending a wide range of events.

The 2025 Rose Bowl season began on January 1, 2025, with Foothill Transit providing shuttle service for more than 20,000 fans attending the 110th Tournament of Roses Game. This event was followed by a robust schedule throughout the season, including the Rose Bowl Half Marathon, Cruel World concert, Just Like Heaven concert, Head in the Clouds Festival, and five UCLA home games.

In addition, Foothill Transit provided shuttle service for five major special events during the season, including two FIFA Club World Cup matches, Rufus Du Sol, the Oasis reunion and world tour, and Chappell Roan. These events brought the total number of customers transported during the 2025 Rose Bowl season to 170,376.

The Rose Bowl shuttle program offers Foothill Transit a unique opportunity to engage with customers who may not regularly use public transportation and to introduce them to our services. Customer feedback remains positive, with riders frequently highlighting the cleanliness and appearance of Foothill Transit coaches, as well as the convenience, organization, and efficiency of the operation.

The success of the Rose Bowl shuttle service is the result of the collaborative efforts of Transdev and Keolis administrative teams, Foothill Transit administrative staff, and the dozens of coach operators, supervisors, and



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Rose Bowl Service Update
Page 2

maintenance technicians whose professionalism and dedication ensure smooth and reliable service.

While the 2025 season has concluded, Foothill Transit's agreement with the Rose Bowl remains in effect through August 2027. Rose Bowl staff have already reached out regarding the 2026 event calendar, and Foothill Transit looks forward to continuing this partnership and providing exceptional service in the years ahead.

Sincerely,

Timothy Grensavitch
Customer Service and Operations Manager

Doran J. Barnes
Chief Executive Officer



January 30, 2026

To: Governing Board

Subject: **Notification of Cluster 4 Special Election**

Recommendation

Receive notification of the Cluster 4 Special Election to be held on March 27, 2026, for the Executive Board Alternate position.

Analysis

The Executive Board Alternate position for Cluster 4 is currently vacant. As a result, Cluster 4 will hold a special election on March 27, 2026, to fill this position.

This vacancy was created following the City of El Monte's appointment of a new Governing Board Member, resulting in the conclusion of former Governing Board Member Jessica Ancona's service on the Executive Board. A special election must be held by the members of Cluster 4 to select an individual to serve the remainder of the term for this position.

Cluster 4 includes the cities of Diamond Bar, El Monte, Industry, La Puente, and South El Monte. The elected Governing Board Member will serve the remainder of the term, which extends through May 2027.

Notification of Interest forms will be emailed to Governing Board Members of Cluster 4 on February 23, 2026. The Notification of Interest form is strictly optional and is not required in order to be elected to the Foothill Transit Executive Board. Governing Board Members interested in utilizing the form must submit their completed form by March 9, 2026. On March 11, 2026, completed forms will be emailed to the Cluster 4 Governing Board Members and Alternates for their consideration.

The special election will take place prior to the start of the Governing Board Meeting on March 27, 2026, at 7:45 a.m. The special election will be conducted during a Cluster 4 caucus and via voice vote, with the results announced during the Governing Board Meeting.

Sincerely,

Christina Lopez
Board Secretary

Doran J. Barnes
Chief Executive Officer



January 30, 2026

To: Governing Board
Subject: **Fuel Technology Update**

Recommendation

Receive and File the Fuel Technology Update report.

Analysis

The Alliance for Renewable Clean Energy Systems (ARCHES) is a State of California public-private partnership that serves as the applicant and organizer for a statewide Hydrogen Gas (H2) hub. ARCHES goal was to create a network of H2 producers, consumers, and infrastructure to deliver clean H2 at a reduced cost and to support the technology demonstrations.

In October 2023, ARCHES and the United States Department of Energy (DOE) completed an agreement establishing \$12.6 billion to support H2 projects and the California H2 Hub. Included in the ARCHES project is the goal to deploy 1,000 fuel cell electric buses (FCEB) across 13 California transit agencies during the next 5-8 years. This also includes construction and/or upgrades to current stations.

Foothill Transit was one of the agencies selected to receive funding under this agreement and was awarded a grant of up to \$62 million for buses and facility upgrades.

On October 1, 2025, the Department of Energy (DOE) terminated funding for ARCHES, eliminating \$300,000 per bus funding for 190 fuel cell electric buses, \$4,000,000 towards the design build of Foothill Transit's second hydrogen fueling infrastructure at the Arcadia Irwindale Facility, and \$1,000,000 for upgrades to the Pomona hydrogen fueling infrastructure for a total of \$62,000,000.

Not having ARCHES funds will have a negative impact on our financial forecast. By changing the current 30 FCEB bus procurement to 30 compressed natural gas (CNG) and canceling the design build of the Arcadia Irwindale hydrogen fueling infrastructure provides savings of \$27.6 Million. In



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Fuel Technology Update
Page 2

addition, by switching to 30 CNG buses Foothill Transit can save an estimated \$1.8 Million annually in fuel cost versus hydrogen.

At the November 14, 2025 Executive Board Meeting, the Board directed staff to:

1. Change the fuel technology to be used on the 30 buses that are under contract for manufacture by New Flyer from hydrogen fuel cell to compressed natural gas (CNG).
2. Terminate the contract for the hydrogen fuel station at Arcadia Irwindale Operations and Maintenance Facility and authorize payment for any costs related to the termination.
3. Request the reprogramming the California State Transit and Intercity Rail Capital Program (TIRCP) funds from the hydrogen fuel cell buses to the Cal Poly Pomona Bronco Mobility Hub or other programs

Even with this action, Foothill Transit will still have one of the largest hydrogen fuel cell transit fleets in the country. We will continue to strive to achieve a zero-emission fleet. We will need to do this in a way that accomplishes our zero-emission goals while at the same time being cost effective. This will require continued engagement with bus manufacturers and with the research community to find ways to reduce costs.

Budget Impact

By canceling the design build of the Arcadia hydrogen fueling infrastructure and purchasing 30 CNG buses versus 30 FCEBs will save Foothill Transit \$27.6 Million and an estimated \$1.8 Million in fuel cost.

Sincerely,

Roland M. Cordero
Director of Maintenance and Vehicle Technology

Doran J. Barnes
Chief Executive Officer



January 30, 2026

To: Governing Board

Subject: **American Bus Benchmarking Group (ABBG) Overview and Foothill Transit's Involvement**

Recommendation

Receive and file the American Bus Benchmarking Group (ABBG) Overview and Foothill Transit's Involvement report.

American Bus Benchmarking Group Overview

Foothill Transit is a member of the American Bus Benchmarking Group also known as “ABBG,” which is currently comprised of 27 agency members who are located across the states in various urban and suburban environments.

ABBG was established in April 2011 to provide a confidential forum for mid-sized bus agencies in America to learn from each other by comparing performance, sharing experiences, and identifying best practices for fixed route and paratransit services.

ABBG is administered and facilitated by the Transport Strategy Centre (TSC) at Imperial College London, a world leader in public transit benchmarking. Established in 1992, TSC was formed to serve the transportation industry on strategic, technology, economic and policy issues and as a research and teaching unit within the Centre for Transport Studies. ABBG is one of a series of benchmarking groups facilitated by TSC; these include both North American and international benchmarking groups for the metro, bus, rail, and airport sectors.

In order to accomplish its mission, ABBG focuses on the following objectives:

Goal 1: Measure Performance

Goal 2: Understand and Identify

Goal 3: Share Knowledge

Goal 4: Continuous Process

The guiding principles of the group are cooperation, independence, speed, depth and confidentiality each of which are central to its success.



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American Bus Benchmarking Group (ABBG) Overview and
Foothill Transit's Involvement
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Foothill Transit's American Bus Benchmarking Group Involvement

Foothill Transit has been an ABBG member since 2018. The agency has found the program to be valuable and has been used to support key strategy and goal development. All members in ABBG share common challenges, and this provides an opportunity to learn from each other regardless of agency size or region. Each agency is required to provide a well-defined comprehensive annual dataset which includes key performance indicator (KPI) data related to Finance, Operations, Planning, Safety, and Maintenance. Benchmarking provides perspective through data such as:

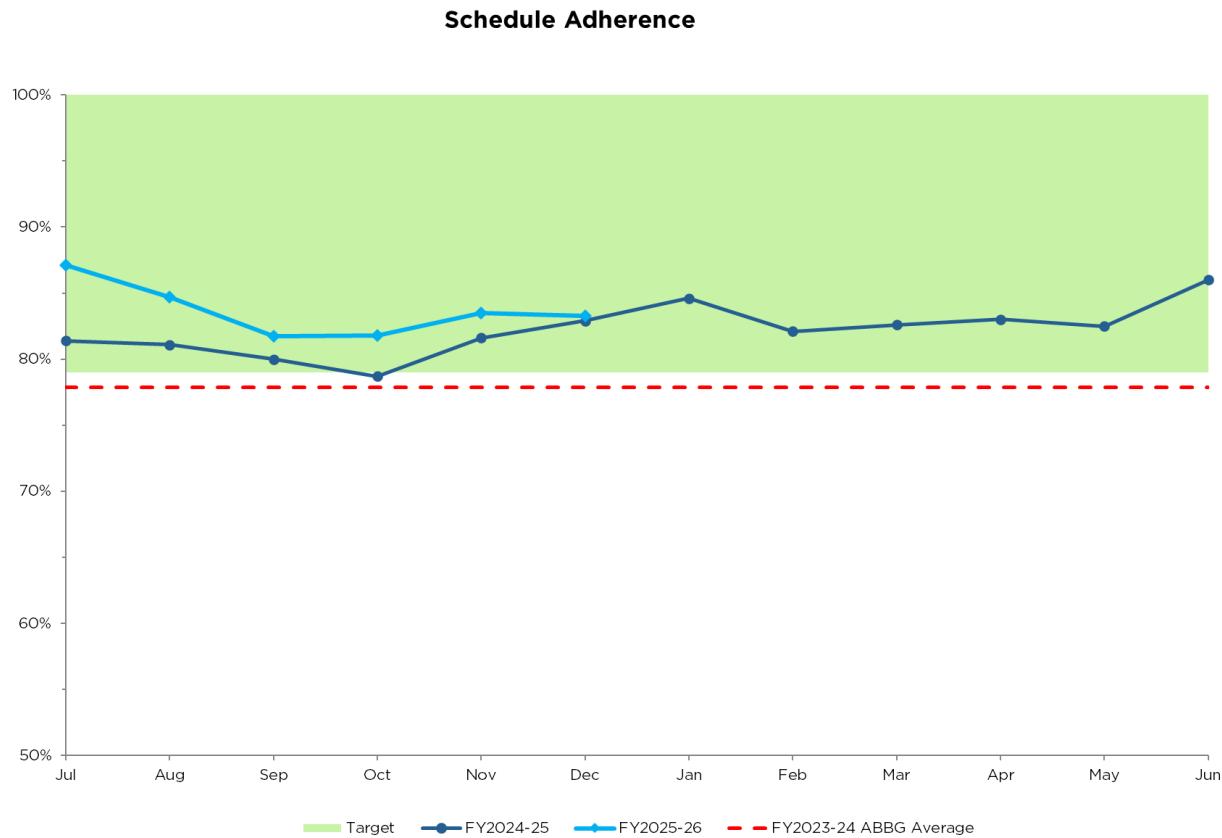
- How do we compare to our peers?
- What are our strengths?
- What are our weaknesses?
- What are others doing to improve?
- What works/what does not?
- How to implement best practices.

With the well-balanced and comparable KPI system ABBG provides, Foothill Transit has been able to realign our internal agency KPIs and set ideal KPI targets. In addition, the ABBG group averages are used to compare how the agency ranks against its peers and understand performance trends year over year. Not only is the goal to always improve in the KPIs where there is significant opportunity but leveraging the ABBG community to connect with those agencies that are performing well in different areas and seek information on what action plans they are implementing.

Staff monitors the agency KPIs in relation to the ABBG averages which are outlined in our Quarterly Key Performance Indicator Board Reports. The KPI chart below illustrates how Foothill Transit is performing amongst its ABBG peers in the area of Schedule Adherence, while mindful that each agency experiences its own unique environments and schedule adherence expectations. Currently FY2026 YTD, Foothill Transit's on-time performance equates to 83.7 percent, exceeding the latest ABBG average of 77.9 percent.



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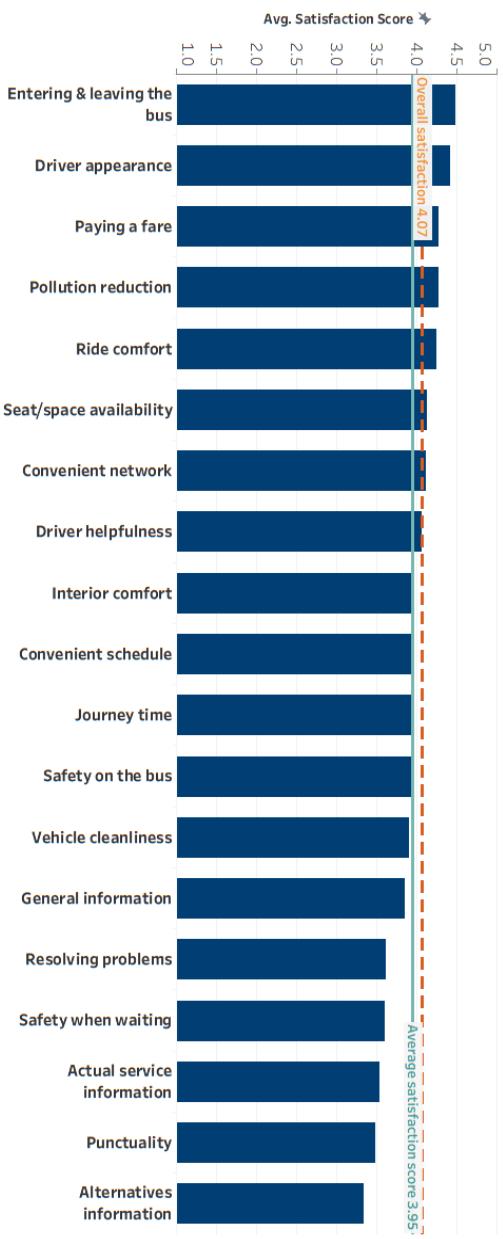


Another benchmarking element that Foothill Transit participates as an ABBG member is the annual Customer Satisfaction Survey (CSS); this is a four-week survey that takes place in the Spring. The CSS benchmarking objective is for agencies to understand the relative performance compared to ABBG peers in meeting their own customer's expectations in multiple service quality areas, such as information, accessibility, customer care, availability, and security to name a few. The second objective of the CSS is to improve in the areas in which there are opportunities for improvement and are important to customers. Essentially, the CSS is designed to provide agencies with an additional customer satisfaction dataset which can be used to validate and/or complement its customer satisfaction research.

Below is a summary chart from the 2025 CSS results, outlining Foothill Transit's levels of satisfaction with bus services by service quality area, along with the overall and average satisfaction scores. Last year, the agency's overall satisfaction score improved to 4.07, compared to 4.02 in the prior

year. In addition, the 2025 survey results showed an improvement in 12 of the 19 service areas compared to the prior year, with the top three improvement areas being convenient schedule, actual service info, and punctuality.

Levels of satisfaction with bus services (Foothill Transit) (2025)



Other elements that the agency participates in as an ABBG member include Express Studies, which are agency hosted short studies that are distributed to the group to gain further insight and group knowledge on a particular topic. A few previous study topics include security, staff turnover, workforce demographics, fare structure, and battery electric bus fire safety.

The ABBG also offers a unique platform for members to pose questions on a forum to allow agencies to consult with each other and provide quick responses. This is a valuable resource to get information on an urgent topic, learn how other agencies are tackling similar challenges, and evaluate possible ideas and solutions.

Foothill Transit has leveraged the benefits ABBG offers allowing the exchange of data in different formats with its peers and explore ways on how we can better improve as an agency, we will continue to lean in on the opportunities this program provides.



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American Bus Benchmarking Group (ABBG) Overview and
Foothill Transit's Involvement
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Additionally, each year in the fall the group hosts an in-person group meeting which is hosted by a different agency each year. The meeting allows members to come together as a group to discuss all of the various ABBG benchmarking elements and analyze transit performance data in a collaborative setting, as well as experience some of the projects the host agency is highlighting.

Sincerely,

Paulina Ruiz
System Performance
and Improvement Manager

Doran J. Barnes
Chief Executive Officer